



Skills for Success for Experienced Workers

Testimonials

Derrick McDermott: Cohort 5 (November 20 - December 15, 2023)

"While seeking assistance and relief for energy subsidy, an agent from Toronto Hydro informed me that Wood green community services has a program that assist seniors and adults to find jobs. Some challenges I face day to day are; being a senior, a visible minority and mostly being either over or under qualified."

"It was refreshing to have so many attentive eyes scrutinizing my resume, which I discovered, in my opinion, was somewhat archaic and fall short of getting past any automated test or algorithms. Implementing the 13 key skills applicable for most employment and how to make my resume reflect the mindset of inclusiveness and diversity has really modernize my resume and certainly made it more attractive to prospective employers. The IDE training via LinkedIn is helping me in my daily life, it has given an awareness on how to communicate with empathy in different communities without compromising my core beliefs."

"I would not say my skills has been significantly improved my position to get a job, but it has certainly provided me with the tools and language to get my foot in the door. How so? The language of implementing the 13 key skills using the SARS technique throughout my resume from a platform of being Inclusive and diverse I believe, should demonstrate my adaptability and welcoming mindset in this diverse culture we live in today."



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Julia Ambrose: Cohort 5 (November 20 - December 15, 2023)

"Since I came to Canada in 2020, the only job that I could have received, was factory. I learned about this program from PTP Employment Services."

"I have learned to do the resume, and write STAR story. STAR story is totally new to my knowledge. Also I have learned to do my cover letter."

"I would say yes. But I am returning to school."

"I would definitely refer persons when opportunities present itself."

"Yes, I wish that we could have had 2 more weeks."



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Lisa Duke: Cohort 5 (November 20 - December 15, 2023)

“This program was recommended to me by another social program because, as a senior, there are very few back-to-work programs offered for those 65+. I have multiple co-morbidities, and in the Age of Covid, returning to work in indoor spaces with people not wearing masks was anxiety inducing. However, every effort was made to address my concerns, and the Woodgreen staff were very accommodating. They’re a great bunch of people!”

“The curriculum is great! There was of lots of information on additional community and government support programs, training courses and job opportunities for mature workers. However, the course felt rushed, and some of the material in the manual was skipped over due to time constraints. I respectfully suggest that another 2 weeks be added to the course, with at least one of those weeks spent primarily on in-class exercises/training on the latest Microsoft programs that today’s workers are expected to be proficient with upon arrival at a new job.

“The addition of 1 or 2 teacher/facilitators/volunteers who can roam the room and individually help students who are struggling with any of the components of these programs, would ensure that all students attain a solid understanding and proficiency with the essential elements of the newest Microsoft Office Suite programs.”



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Mirza Hossain: Cohort 5 (November 20 - December 15, 2023)

"Have been a small business owner operating high profile gift shops in top hotels in Canada and recently sold my business after 25 years in retailing which was interesting but exhausting, I am well experienced in all aspects of business, I wanted to brush up my computer skills and other skills which I never had an opportunity or time during my business, hence decided to join the program to improve my skills."

"It has improved and broadened my vision overall."

"I have spoken about the program to a number of individuals."

"It was kind of short and intense, I think 8 weeks should be perfect."



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Nadira Rahman: Cohort 4 (October 16 - November 10, 2023)

"I found out about this program from a community worker."

"New skills I learned were networking, computer skills, target resume etc."

I believe my skills improved significantly, because I'm more confident and efficient at work."

"Currently I'm employed with TDSB as a lunchroom supervisor. I'm enrolled in a course for EA. SSEW contributed targeted resume."

"Yes, to many. Learn to write your own resume. Situation Action Results method, STAR story."

"The program was just complete. I was not expecting financial support."



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Sadika Sultana: Cohort 3 (September 11 - October 6, 2023)

"I am Sadika Sultana, Pharmacy Assistant. My goal is to get a good-wage job, perform as a service provider to the customer, and maintain the workplace as per the employer's requirements. One of my friend referred to me take this program."

"This program is very helpful in improving professional and personal soft skills which are very effective in workplace performance. In this training, curriculum(like computer skills training is not enough to perform in the workplace) and training delivery time is very short."