





This was an extraordinary year for WoodGreen.

Staff and volunteers worked tirelessly on the front lines helping clients through the economic downturn. New programs were launched in response to pressing community needs. At the same time, it was a year of taking stock, and of dreaming of what could be – for our clients ... and for Toronto. WoodGreen's Board and staff gathered to think about what kind of future we wanted for our city, and envision the role that WoodGreen might play in making that future happen.

We agreed on some fundamentals, the most significant being that everyone in our city should have the opportunity to thrive. It sounds logical, but we realized that it takes an organization like WoodGreen to help break down the barriers that prevent people from achieving their life goals. We also saw that, with our long history as a cornerstone service provider, WoodGreen is able to bring well-designed solutions to complex issues challenging the community. Finally, we reaffirmed our commitment to our core work of enhancing self-sufficiency, promoting well-being and reducing poverty every day, with every client.

After months of analyzing the issues at hand, a powerful new direction for WoodGreen emerged:

WoodGreen is committed to becoming a leader in social innovation. We will develop and implement leading-edge programs by leveraging best practices in the field, new ideas and dynamic research. We will also magnify our positive social impact, as we share our knowledge and best solutions with new partners and use what we have learned to influence public policy.

WoodGreen has often taken a stand for social change, and others have certainly taken notice. Recently, our child care work at the Bruce/WoodGreen Early Learning Centre has been put forward as the model for the future of early learning in a special report by Dr. Charles Pascal to the Province of Ontario. Our Homeward Bound program was also consulted by the Senate Subcommittee on Cities for insight into affordable housing strategies and the path out of poverty. Last fall, youth from our Rites of Passage program were invited to the International Federation of Settlements' conference in Finland to talk about the how the program is impacting youth in priority Toronto neighbourhoods.

We invite you to read on, and learn about some of the new initiatives we have launched this year, all of which set the pace for service excellence to come. More importantly, this report tells the story of an organization deeply committed to a Toronto where everyone has the opportunity to thrive. In each instance, WoodGreen is tackling critical Toronto issues with solutions that are making a positive social impact.

We'd like to thank our 500 staff members, hundreds of volunteers and community partners who are helping clients transform their lives. WoodGreen is also deeply grateful for the generous donor and funder support that allows us to continue to do what we do best.

Sincerely,

Betty Augaitis, Board Chair

Sincerely,

Brian F.C. Smith, President & CEO



STRENGTHENING URBAN HEALTH

Did you know?

- Last year, WoodGreen served 11,173 seniors, their caregivers and older adults with disabilities through programs like Meals on Wheels, social work, transportation services & more.
- WoodGreen also served 2,096 people with mental health and developmental challenges through programs like the friendship club, guitar program, lobby drop in program and supported independent living last year.
- Catering of organic, healthy food is provided to each of WoodGreen's eight child care centres each day by Real Food For Real Kids.
- As one of eight partner agencies with Family Service Toronto, WoodGreen offers Growing Up Healthy Downtown, focusing on the health and well being of children and providing support services for their caregivers.

Bed bugs are back

in Toronto. And they're back in a big way. In fact, Toronto Public Health received 1324 calls from concerned residents about bed bugs in 2008.

Although bed bugs are not considered a health risk, their presence can cause significant anxiety, labour-intensive work and be a costly nuisance to address. Effective treatment of bed bugs often requires intervention by a pest control company followed by months of diligence on the part of the resident to prevent further infestation. Often, out of sheer desperation, people with infestations resort to unproven and unsafe methods of pest control such as dousing their beds and belongings with toxic substances like kerosene.

WoodGreen staff first noticed a rise in phone calls from distraught community members with bed bug infestations about five years ago. Worried parents were lying awake in fear of their children being bitten in the night. Seniors, many of whom were living on limited incomes, could not afford a private pest control company. Elderly people and those with physical disabilities could not complete the laborious tasks – like bagging all clothing, and repeated vacuuming – needed to fight the infestations. WoodGreen knew that bed bugs had to be addressed, and fast.



Staff in our Homelessness and Housing Help and Mental Health and Development Services unit responded by organizing a Town Hall that was attended by more than 300 Toronto residents, health groups and members of the media, bringing significant attention to the issue.

The need for more research and public education was clear, so in October 2008, after extensive consultation, WoodGreen published a Bed Bug Resource Manual. Distributed widely across Ontario, this manual is an invaluable resource for not only people affected by bed bug infestations, but public health agencies, pest control firms and more.

In 2008, WoodGreen was also asked to co-chair The Toronto Bed Bug Project, initiated by Toronto Public Health. The committee is working to produce a Toronto-wide strategy to fight bed bugs and educate the public about prevention.

That initiative even drew praise from the Mayor of Toronto. "The work WoodGreen is doing in partnership with Toronto Public Health on the issue of bed bugs is fantastic," said Mayor David Miller.

Based on our work and reputation, Habitat Services – an organization that funds supportive housing services for people with serious mental health challenges - recently approached WoodGreen to work on a tenant education and outreach project in 45 Habitat Services-funded homes. Led by program manager Elaine Magil, WoodGreen staff completed 1500 bed bug inspections, and hosted training for 300 people on the issue.

"WoodGreen's leadership role in bed bug work made them a natural to take on the project," said Leslie McDonald, Executive Director of Habitat Services. "The team put together by WoodGreen did great work that was at all times respectful of the tenants."

Leslie McDonald, Executive Director, Habitat Services
Elaine Magil, Manager, WoodGreen Tenant Outreach and Education Program



Did you know?

- 1,000 people call WoodGreen housing home, and our tenants have access to the complete basket of services we offer.
- WoodGreen operates five supportive housing sites giving residents access to 24-hour personal support and homemaking services. We deliver an additional 8,760 hours of supportive housing services to people living in other facilities within the community.
- Through our Homeward Bound Program, WoodGreen removes the barriers to affordable housing for single mothers living in shelters with their children, often providing them with the first safe, stable housing environment they've ever had.
- Last year, WoodGreen helped 4,047 people with serious homelessness and housing issues.

Toronto faces an affordable housing crisis. According to Housing Connections at the City of Toronto “the wait ranges from about one to five years for a bachelor; seven to ten years for a one-bedroom; five to ten years for a two-bedroom; and up to ten or twelve years for a three- to five-bedroom home.”

And for those in need of affordable housing with support services, the painful wait for help is even longer.

WoodGreen operates 590 units of affordable housing in Toronto's east end, making us one of the largest non-municipal providers in the city. We also deliver supportive housing services to 84 housing units where tenants get help with homemaking, meals and personal care, and have access to a full basket of community support services to enhance their ability to remain living in the community.

In Toronto, there are so many more seniors who need this type of housing, and are without it.

So, when the opportunity to build an additional 112 units of supportive housing for some of the city's most vulnerable people arose, WoodGreen was eager to participate. Through a unique partnership with Fife House and The Wellesley Institute, The Wellesley Central Residence Inc. (WCRI) opened its doors in August 2008. Located on the grounds of the old Wellesley Hospital, The WCRI is specifically designed to accommodate both seniors in need of moderate support for day-to-day living, and people living with HIV/AIDS. The WCRI is the first of its kind in Canada.

Doris Barry (pictured) is a WoodGreen client and resident of the WCRI. In addition to her affordable apartment Doris accesses many WoodGreen services including a weekly shopping trip to Gerrard Square and a bi-weekly group dining program provided by WoodGreen's Meals on Wheels. Doris also gets assistance with personal care and housekeeping.

“WoodGreen should be very proud of their support workers at The Wellesley,” said Doris. “And I add my utmost appreciation for the services I receive there. Thank you very much.”

The Wellesley Central Residence aims to help promote health and independence for residents with a wide range of case management services and social activities, as well as a wellness centre, community kitchen and even a beautiful Rooftop Healing Garden that provides residents with a serene space for private reflection.

“The innovative partnership blends two communities in need of supportive housing,” said Keith Hambly, Executive Director of Fife House. “WoodGreen and Fife House work together to deliver the best possible services to each of the two communities. And now, the building is becoming one community.”



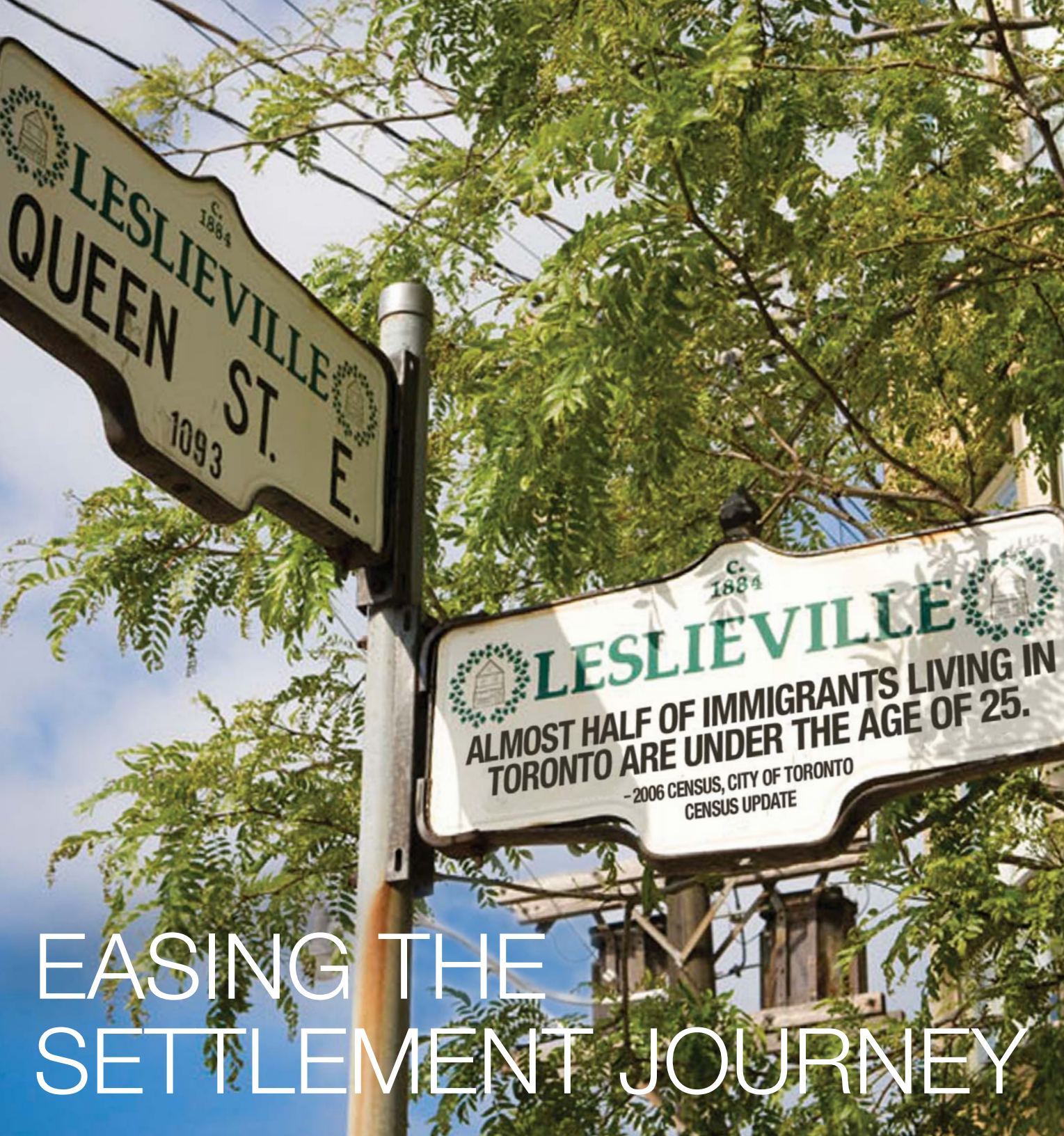
Our client, Doris Barry (pictured far left), passed away on August 12, 2009. Doris was a valued member of the WoodGreen community and she will be missed very much. We would like to dedicate this story to her.

Doris Barry, WoodGreen client

Keith Hambly, Executive Director, Fife House

Cristina Pascual, WoodGreen Program Supervisor, Wellesley Central Residence

BUILDING MORE AFFORDABLE HOUSING



EASING THE SETTLEMENT JOURNEY

Did you know?

- Last year, WoodGreen helped 7,131 newcomers of all ages make a successful transition into Canadian society through 11 different programs geared at finding sustainable employment, language instruction and settling in Toronto.
- Internationally Trained Professionals come to WoodGreen to find work within their existing professions. Participants are connected with credential assessments, job-specific language training, job search and job development, and mentorships.
- WoodGreen's Immigrant Services operates the Host Program for newcomers to Canada. Volunteer "hosts" act as mentors to newcomers, helping them practice English, learn about their new city and make social connections.
- WoodGreen's satellite offices provide newcomers with easy access to settlement and employment services in their own neighbourhood.

More than 100,000 newcomers settle in Toronto every year. WoodGreen's Immigrant Services has been helping newcomers to Canada with all aspects of settlement for decades. In our work with families, we have discovered that it isn't simply the parents who need support finding their way in Canada. Young people also need to adapt to a whole new culture and way of life, often with increased pressure from their peers.

In early 2008, WoodGreen launched Newcomer Youth Services to meet the specific needs of youth who are new to Canada, arriving either with their families or on their own. The program offers a wide range of settlement services for newcomer youth ages 13-24 aimed at helping them through their own unique settlement journey.

In the summer of 2007, Frank Bongolto (pictured) arrived in Toronto from the Philippines. Then just 19 years old, Frank found himself in a new country, using a new language. Going to school and trying to make friends was daunting. His settlement search led him to WoodGreen's Newcomer Youth Services.



Frank joined the program's conversation circle, Say What, to practice his English, and took a resume-writing workshop. He also made use of the homework club, where he felt more comfortable asking questions than in the school's classroom. For youth whose first language is not English, schoolwork can be a challenge. Students, who excelled in their studies before arriving here, can become frustrated because of the language barrier. WoodGreen staff offer one-on-one help with homework every week. In fact, the staff at WoodGreen speaks 24 different languages. For newcomers, being able to communicate in their own languages - be it Mandarin, Cantonese, Bengali, Urdu, Turkish, French or another - provides a bit of relief for those struggling to communicate everywhere else they go.

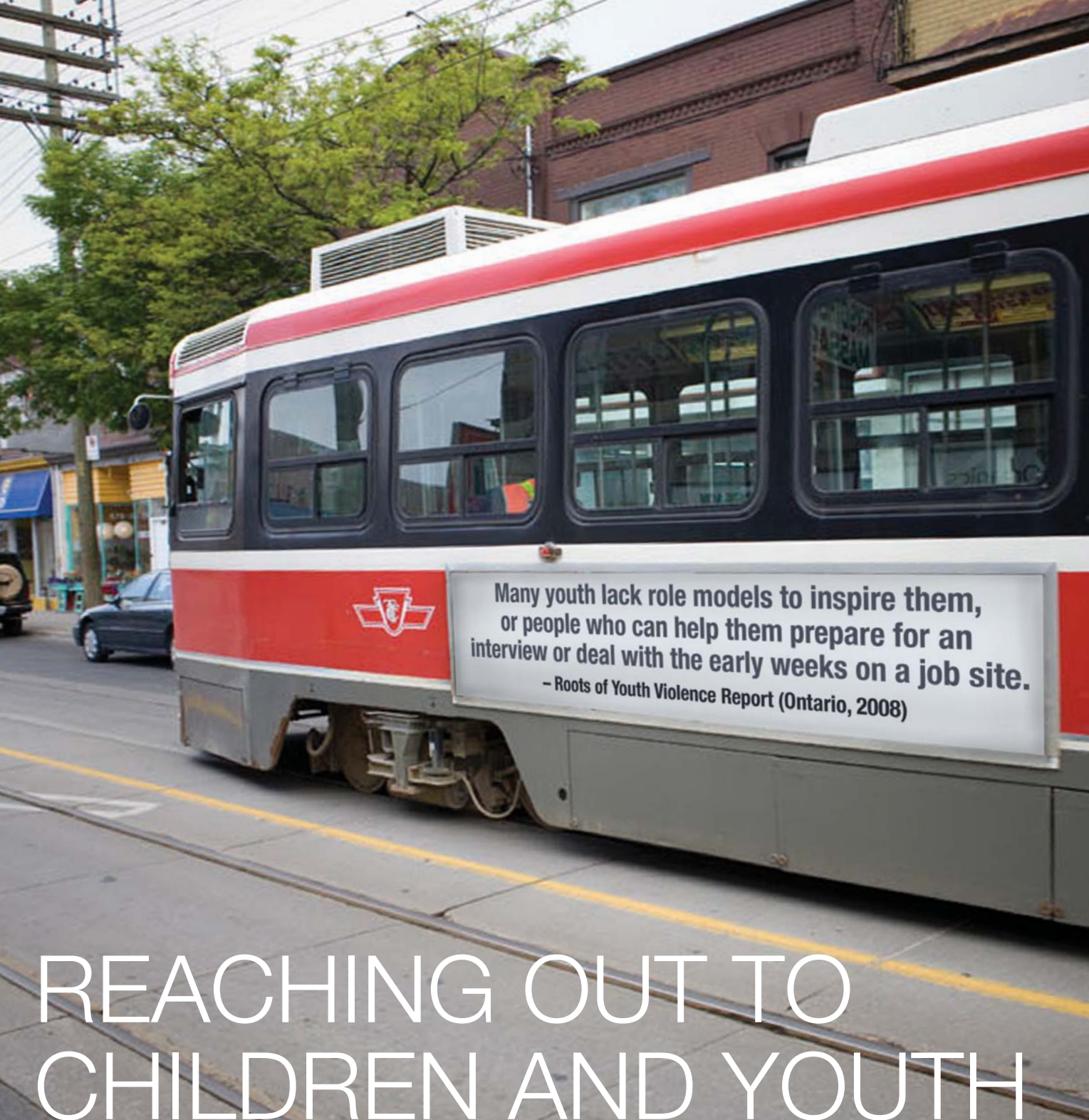
Another concern for newcomer youth is one shared by almost every young person, regardless of their country of origin: they want to "fit in" with their peers. Making friends is a top priority for them. WoodGreen is able to create a safe and comfortable environment for newcomer youth, who all face the same challenges. And to encourage socialization, there are plenty of free or discounted group trips around Toronto to various cultural and recreational spots.

WoodGreen runs a parallel program for parents to help them understand the Canadian settlement system, and provide them with opportunities to meet other newcomer parents.

Above all, our programs for newcomers of all ages are designed to build greater self-confidence and a proud sense of belonging to Canada.

"I am now working at a job I enjoy because of WoodGreen's help. Thank you very much!"
- Frank Bongolto, WoodGreen client

Frank Bongolto, WoodGreen client
Janet Ridell, Supervisor, WoodGreen Youth Settlement Services



REACHING OUT TO CHILDREN AND YOUTH

Did you know?

- Over 675 children are enrolled in WoodGreen's eight child care centres, located in the city's inner core. One of those, the Bruce Park Child Centre, is noted as a model for the future by Dr. Charles Pascal in his ground-breaking report on early learning.
- With two locations, our After School program includes healthy lifestyle activities, homework clubs and the opportunity to participate in fun outings with a network of volunteers from the community.
- Rites of Passage is an Afro-Caribbean program piloted by WoodGreen to help young people develop foundational skills of leadership, confidence and purpose that help them succeed in school and future employment.
- The Sisters in Action program provides an opportunity to young Muslim women to engage in sports and recreation activities, sports and develop skills through mentors.

It was hard

for Travis Dixon, 20, to find work. Like so many of Toronto's young people, he had barriers to employment. For Travis, these included an unsustained work history, no post secondary education and a past criminal record. The opportunities to make fast money on the street were always there, but Travis was looking for legitimate work that could make use of his interests and skills. He just needed an employer to give him a chance.

Referred to WoodGreen by a friend, Travis was identified as a great candidate for Making Work Work for Youth. Launched in 2008 and funded by the African Canadian Christian Network (ACCN), the program is designed for young people aged 16-24, who have had previous contact with the criminal justice system and are currently out of school and unemployed.

One of 12 participants in the program, Travis started the project by meeting with WoodGreen's employment counsellors and job developers. During these meetings, participants and staff worked to establish a list of interests, skills and talents for each young person. Participants also received help with interview skills, resume writing and mock interviews. The ACCN provided each of the 12 participants with a phone buddy from St. Francis NESBF Archdiocese of Canada, one of its network of churches. Each phone buddy provided ongoing support, encouragement and mentorship to the young people throughout the process.

Once Travis completed the information-gathering sessions at the outset of the program, he had identified what he wanted to do. His passion was for music, writing and photography. WoodGreen was able to connect Travis to Canadian music magazine *Urbanology*.

During his work placement at the magazine Travis conducted phone surveys and acted as a Publishing Assistant. He proofread and edited stories before they went to press, and transcribed phone interviews with artists.

"The whole experience of being around different people and learning from them was great," said Travis. "I learned how to be respectful of other people and they were respectful of me. It also kept me busy, and gave me somewhere to be every day."

Travis has big plans for his future. He wants to go back to school for a paramedic or nursing designation and work in a hospital.

"Anything to do with helping people," he says.

WoodGreen and St. Francis received funding through the ACCN to pay 100 per cent of the wages received by the participants. The employers could then focus on providing on-the-job experience, supervision and direction.



"We supported this innovative project with WoodGreen because we felt it was essential that young people who wanted to work were given that opportunity, no matter what barriers they faced," said Khary Collins, Job Coach at St. Francis. "We look forward to continuing our involvement with WoodGreen."

Qazi Hasan, Manager, WoodGreen Employment Services
Travis Dixon, WoodGreen client

Strategic Plan 2009-2014

Create a Culture of Innovation WoodGreen will develop a more innovative and creative organizational culture, whereby all staff are empowered to share information and ideas, collaborate and help implement changes that improve the service quality, effectiveness and efficiency of our programs and internal processes.

- Empower and inspire staff for service excellence and innovation
- Foster performance excellence
- Renew organizational design and development
- Improve business systems and infrastructure

Develop Better Solutions WoodGreen will expand its research capability and develop partnerships with educational institutions and other organizations to strengthen our knowledge resources. This will better enable us to identify trends affecting Toronto, explore emerging social issues, evaluate program results, develop new models and implement the most effective solutions. These research activities will be closely linked to front-line service delivery.

- Develop and implement a WoodGreen innovation model
- Build external partnerships for solution development
- Expand research and development capability

Maximize Community Benefit WoodGreen will maximize community benefit by developing partnerships to share information and replicate our best practices. We will also use our knowledge and proven solutions to foster discussion on current issues and influence public policy.

- Leverage our knowledge for community impact
- Engage social opinion leaders
- Establish brand leadership
- Build private sector support

WoodGreen Board of Directors, L to R: Angelina Vaz, Valerie Mah, Mary Johnstone, Maureen Helt, Mike Macdonald, Betty Augaitis (Chair), David Sin, Brian F. C. Smith (WoodGreen President & CEO), Reg Swamy, Sue Graham-Nutter, Diana Alli, Thomas Hofmann (Vice-Chair), Amy Charles, Karen Malone

Resigned Board Members (not pictured): Claire Barcik, Wade Hall



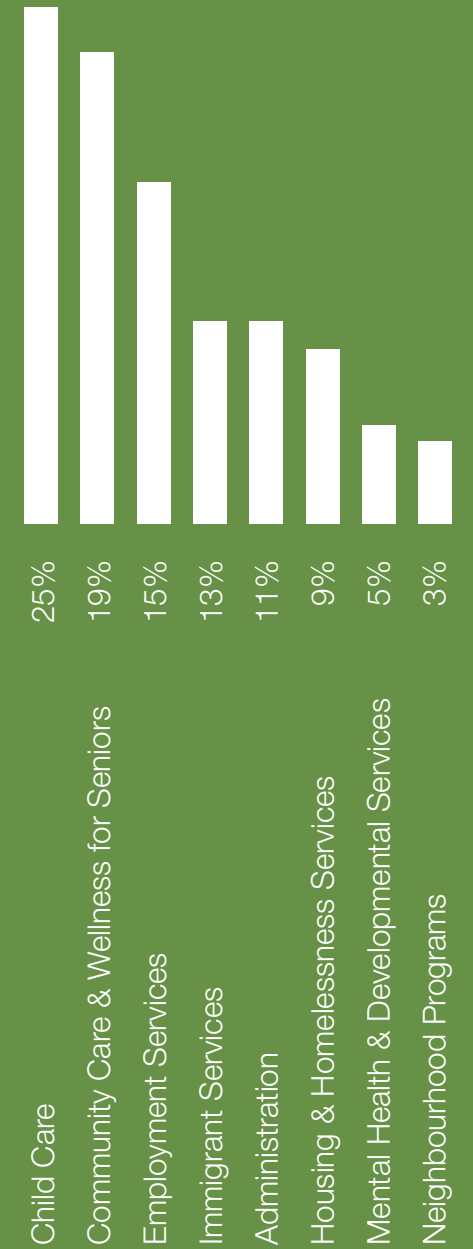
Financial Highlights

	2009	2008
	\$	\$
REVENUE		
Government of Canada	4,881,062	3,449,400
Government of Ontario	8,092,159	8,396,611
City of Toronto	6,091,549	5,402,372
Fees for service - Individuals	3,297,886	2,678,096
United Way	842,234	672,539
Investment income	33,665	84,329
Fundraising & productive enterprises	947,189	728,513
Amortization of deferred capital contributions	161,927	168,377
Service contracts and Other	1,603,418	1,285,433
Total	25,951,089	22,865,670

EXPENSES		
Salaries and benefits	18,046,894	15,118,051
Purchase of services	956,894	2,103,392
Building occupancy	2,822,463	2,103,060
Programs, food & transportation	1,968,453	1,380,173
Training subsidies	919,792	902,531
Office, loan interest, and general	624,611	600,433
Promotion and publicity	113,871	170,143
Amortization of capital assets	422,468	401,811
Total	25,875,446	22,779,594

Operating surplus	75,643	86,076
--------------------------	---------------	---------------

Where Our Financial Support Goes



A Special Thank-You to our Supporters

LIFETIME GIVING

The following donors have shown their commitment to addressing tough social issues facing Toronto by making a lifetime cumulative gift of \$100,000 or more to WoodGreen since The WoodGreen Foundation was incorporated on March 11, 2003.

AGENT OF CHANGE (\$1,000,000 PLUS)

The Atkinson Charitable Foundation
Ed & Fran Clark
The Counselling Foundation of Canada
TD Bank Financial Group

PACE SETTER (\$100,000 - \$499,999)

Anonymous Donor
Canadian Tire Foundation for Families
The George Cedric Metcalf Charitable Foundation
The Ontario Trillium Foundation
Paliare Roland Rosenberg Rothstein LLP
The Rotary Club of East York
Tridel Corporation

OUR DONORS 2008-2009

Special thanks to our donors who made a contribution to WoodGreen between April 1, 2008 and March 31, 2009.

AGENT OF CHANGE (\$1,000,000 PLUS)

TD Bank Financial Group

The Counselling Foundation of Canada

CHAMPION (\$50,000 - \$99,999)

Sprott Asset Management Inc.

CATALYST (\$25,000 - \$49,999)

Paliare Roland Rosenberg Rothstein LLP

MOTIVATOR (\$10,000 - \$24,999)

Estate of Barbara Alyn Gibson
Irene Maklary Estate
Paloma Foundation
TD Canada Trust - Danforth & Jones Branch
Tippet Foundation
WoodGreen Chinese Elderly Person's Club

ACTIVATOR (\$5,000 - \$9,999)

ENP Toronto Fund of Tides Canada Foundation
Equity Financial Services
Kraft Canada Inc.
The Catherine & Maxwell Meighen Foundation
Social Housing Services Corporation

FLAME (\$2,500 - \$4,999)

The Big Carrot
The Honorable Margaret McCain*

Toronto East Rotary Club
Toronto Star Fresh Air Fund

SPARK (\$1,000 - \$2,499)

Betty Augaitis*
The Corporation of the Town of Cobalt
Eda Davies*
Estate of Beatrice Forrest
Katherine Halpenny & Sean Smith*
Brian Hochman*
Patrick Hodgson Family Foundation
Thomas Hofmann*
Susan Manwaring* **
Janice Markandu*
Elizabeth Qualben*
Ed Reed*
The Rotary Club of East York
Pamela A. Rykert*
Jocelyn Sealy*
Brian F. C. Smith*

INDIVIDUALS \$500 - \$999

Anonymous Donor
Douglas Brady
Natalie-Roze Fischer
Jan Goddard
Michael Hibbard
Andrew Hui
Joe Lobko
Anh Luu
Susan McMaster
W. A. Millar
Hywel Alun Moore
Michael A. Murray
Virginia O'Reilly
Maxine Wiber
Barbara & Adam Zimmerman

INDIVIDUALS \$100 - \$499

Theresa Agnew

Ellen Bartello
Paul Bennett
Dorelle Cameron
Steven Chan
Choi Kay Chan
Jon Cheevers
Margaret Cheung
Karen Chien Nicklin
Debby Copes
Lois Cox
Michael Crabb
Jean Crawford
Ralph Cunningham
Margaret Deacon
Vivienne Denton
Tony & Lynn Di Iorio
Angela Wei Djao
Sandra Doub
Suzanne Duncan
Thomas Ferguson
Mary Franklin
Alexander Fraser
Robert Galea
Mark Garland
Janette Godfrey
Stewart Graydon
Joyce A. Guest
Daphne Harris
Jeffrey D. Harrison
Donna Heyland
Mabel Hogan
Angela Hoja
Kalina Huang & Raymond Cheung
Robert Jackson
Walter A. James
Bill Jang
Mary Johnstone & Jim Chen
Paul Knox
Dr. Peter P. Lau
Esther Lee

Forbes R. Leslie
Nora Long
Martha MacVicar
Valerie Mah
Jessica Malone
Terry Mandzy
Sylvia McGeer
Barbara Meir
Robert Morton
Naomi Norquay
Haruo Oikawa
Toshi Oikawa
Nobuko Oikawa
Tetsuo Oikawa
Amy Pauli
Jaroslav Polak
Jane Robinson
Ellen Rosenblatt
Ivey Rowe
Allen D. Russell
Bradley Schmidt
John Shea
David C. Sin
Joyce Smiles
Dorothy M. Smiles
Marjory G. Smith
Alice M. Smith
Shawn Spencer
Jane Spooner
Bob Stanojic
Cam Thoai
Catherine Thomas
Yee Ling To
John A. Tory
Yuk Wah Tse
Chris Westcott
Clayton Wilson
Mark Witten
Kin Keung Woo
Lynda J. Yates
Kam Kau Yu

INDIVIDUALS \$20 - \$99

Anonymous Donor
Genevieve Appleby
Zose Augaitis
Raymond Bennett
Irene M. Blake
Kris Brahmachari
Margaret J. Bryce
Laura Burtan
Rendell Byng
Maria Cadhit
Grace Campbell
Ruth Castledine
James Chadwick
Mo Chak
Man Fai Chan
Frank Chan
Sheung Chi Chan
Siu Chun Chan
Kwai-Ming Cheung
Lau Shing Ching
Mee Choi
Andy Chow
Catherine Corkery
Patricia Jane Crowley
Dorothy Curwain
Eve Davidson
Anna De Santis
M. Deeth
Bernadette Doucette
Charles Downs
Zhi Xing Du
Clifford Elliott
Therese Eusebe
Ray A. Farrell
Sally Forrest
Sandra Foster
Rosalyn Fraser
Salomia Gadd
Vincent Goring
Susan Griffin

Monica Harhay
Frederick Harris
Julia Haylock
Rita Hiorth
Robert Hipson
Anne Holloway
Tzu-Ho Hong
Ian R. Hope
Su Bi Huang
Tim Hwang
Kham Inthavixay
Brian Jackson
Sam Ping Jean
Heather Jones
Joan Jones
Patricia Kishino
Arthur Kobayashi
Soy Lin Kong
Jse-Che Lam
Peter Lam
Mary Susanne Lamont
Kin Lau
Sing Fong Lee
Rose Y. Lee
Monica Lee
Kam Seung Lew
Teresita P. Leynes
Chun Qi Lin
Beatrice Lin
John Linton
Gail Low
Bik Low
Arthur Lowe
Susan Mackle
Paul Mallet
Frances A. May
Martin McFarland
Ann MCGovern
Violet McLarty
Susan Melnick
Lynne Mitchell

Kathryn P. Morgan
Ross Parkinson
Joanne Parum
John R. Patterson
Ann Patterson
Kenneth Pearl
Cathie Percival
Dorothy Philips
Joseph Pickup
Annette Ronski
Denman Ross
Jeffrey Rout
Dorothy Rusoff
Gaile Saltmiras
Dorothy Schultz
Fung Ying Seto
Elizabeth Shilton
Jean Shilton
Michael Skibinski
Catherine Smee
Somphone Souligatham
Kimberley Stanford
Helen Sun
Carolyn Swadron
Hang Mei Tam
Hoi-Ling Tam
Julia H. Tao
Bon Voyage Thach
Huu Thai
Korry Tong
Phuong Hoa Tran
Yvonne Traviss
Lorraine Tregenza
Margaret Troan
Truong Truong
Elsbeth Tupker
Kien Vuong
Garnet G. Ward
Ted Weber
Veronica Winn
Janet Withers

Shuk Chen Wong
Sui Chun Wong
Hua Lin Wu
Wai Yin Yau
Lillian Yeung
Josephine Young

ORGANIZATIONS \$500 - \$999

Beach Metro Community News
Chum Charitable Foundation
Coady Avenue Street Party
Investors Group Financial Services Inc.
Lee Tak Wai Foundation
Swish Maintenance Limited
Toronto Public Health
VFC Inc.

ORGANIZATIONS \$100 - \$499

Beach U. C. W.
DSM Management Inc.
F. Khamsi Research & Development Inc.
Goodmans LLP
Heath Street Housing Co-Operative Inc.
Hing Lee Service Centre Limited
IBM Employees' Charitable Fund
KPMG LLP
Leaside United Church
Ontario Power Generation Employees Charity Trust
RBC Royal Bank - Leslieville Branch
St. Anne's Anglican Church Women
Town Shoes Limited
Uni-Select Eastern Inc.

ORGANIZATIONS \$20 - \$99

Angelo M. Pesce Consulting Inc.
Association of Fundraising Professionals
Bell Canada, Employee Giving Program
Hope United Church Women
St. John's Church Catholic Women's League

DONATIONS IN KIND – INDIVIDUALS

Anonymous Donor
Stephanie Alonzi
Kim Brown
Burton - Hoehner Family
Nora Camps-Demarchi
Shauna Carpenter
Coady Avenue Families
Coleman Family
Amy Cross & Eric Mattei
Ruth Croxford
Kimberly de Witte
Linda Do
Fabio Doria
Carmen Doyle
Doyle Family
Danielle Fiedler
Natalie-Roze Fischer
Duncan Fremlin
Aneil Gokhale
Josh Gurfinkel
Paul Hand
Richard Hayward
Deidre Heaslip
Michael Helfinger
Jackson & Wilson Families
Michelle Kennedy
Karen Liang
Fionnuala Martin
John McFadyen
Ken McLachlan
Pat Meredith
Lara Mills
Susan & Michael Murphy
Joanne Muscarella
Nicholson, Long & Offor Families
Danielle Oaks & Anne Koehler
Maxeen Paabo
Marija Prc & Jeffrey Lemos
Pyrce Family

Maida Rae
Chris Raybould
Carla Rocha
Patricia Romans
Kristina Santone
Angela Shmanka
Sharon Stein
Bernard Thibault
Paula Turtle
Chris & Carole Westcott

DONATIONS IN KIND – ORGANIZATIONS

537844 Ontario Inc.
Albany Club
Banana Republic
Bank of Montreal
Bank of Nova Scotia
Beaver Theatre
Bousada
BMO InvestorLine
BVI Club
CAA Scarborough
Canadian National Exhibition
Canadian Tire Ltd.
CHUM Christmas Wish
College of Occupational Therapists
of Ontario
Crate & Barrel
Deloitte.
Engineering Harmonics
Ensemble Travel Group
Fun With Music Together
Gap at Fairview
GAP Inc. Canada
Gap Kids/Baby on Bloor
Gap on Bloor
Gap on Youngie
Genenews Corporation
Goodmans LLP - Corporate Department
Hallcon Corporation

Harbinger Ideas
Hewitt Associates
Holt Renfrew & Company Limited
IBM Canada Ltd.
ING Canada
Janssen-Ortho Inc. Medical & Government
Affairs
Jump Café and Bar
Leafs TV & Raptors NBA TV
Mackenzie Financial Corporation
McGregor Industries Inc.
Ministry of Training, Colleges
and Universities
Pilot PMR Inc.
Portlands Energy Centre
Procter & Gamble
Robert Half Canada Inc.
Robert Half International
Scotiabank
ScotiaCapital
Sheridan College Child & Youth Workers
Skadden, Arps, Slate, Meagher & Flom LLP
Spearhead Toronto
Starbucks Coffee Company
Sun Life Financial
Swish Maintenance Limited
TD Bank Financial Group
TD Canada Trust
TD Insurance
The Bay on Bloor
The Bull & Firkin
The Co-Operators
The Hudson Bay Co.
Three's Company Catering
Toronto Police Services - 55 Division
Treasure Island Toys
United Way of Greater Toronto
VFC Inc.
Winners
Women's College Hospital Foundation

2009 WOODS & GREENS GOLF CLASSIC SUPPORTERS

A special thank you to our supporters for making this year's tournament our most successful to date!

TITLE SPONSOR

Pal Benefits Inc.

DINNER SPONOR

Re/Max Hallmark Realty Ltd.

LUNCH SPONSOR

Struct-Con Construction Ltd.

HOLE IN ONE CONTEST SPONSORS

Dale & Lessmann, LLP
Portlands Energy Centre
Standard Life

PUTTING CONTEST SPONSOR

Off To Market Inc.

HOLE SPONSORS

Applied Systems Technology
Cinespace Film Studios
Davenport Cleaning Services
Direct Office Marketing
du Toit Allsopp Hillier I du Toit
Architects Limited
ICDL Canada Limited
Jain & Associates Ltd.
Jan Goddard & Associates
Levitt Goodman Architects
Manifest Communications Inc.
Manulife Financial
McCarthy Tétrault
Richview Flooring
Second Opinion Investor Services Inc.
The Berkeley Consulting Group

Toronto Police Association
Trademark Electric Co. Ltd.
Upper Canada Specialty Hardware Ltd.

SPECIAL EVENT SPONSORS

Hands On You Therapeutic Clinic
Kolonaki Group
Sobeys
Wellington Brewery

TOURNAMENT FRIENDS

Mega-Lab Manufacturing Co. Ltd.
Escar Entertainment
Palmer & Company Executive
Recruitment Inc.

DONATIONS IN KIND – INDIVIDUALS

Five Anonymous Donors
Bonnie Bews
Amy and Eric CharlesChiu
Sue Dicken
Sue Mangan
Phil Moller
The Murdoch Family
Peni Patrick-McArthur

DONATIONS IN KIND – ORGANIZATIONS

Anonymous Donor
Amer Sports Canada Inc.
Anglo Oriental Ltd.
Anne's Registered Massage Therapy
Art Gallery of Ontario
Astoria Shish Kebob House
Avenue Flower
Avli Restaurant
Baird MacGregor Insurance Brokers Inc.
Black Creek Pioneer Village
BMO Harris Private Banking
Canadian Tire
Cara Operations Ltd.

Casa Loma
Casey's Bar & Grill
CCT Global Sourcing Inc.
Cinespace Film Studios
CN Tower
Coors Light
Costco Wholesale Canada
Dale & Lessmann LLP
Dare Foods
Deer Creek Golf & Country Estates
Dell Canada
DoubleTree by Hilton - Toronto Airport
Dr. Detail
DreamyZ Loungewear
Druxy's Inc.
Duke of Kent
Dynamic Hospitality & Entertainment Group
Fabricland
Fionn MacCool's Irish Pub
Flamingo Graphics Inc.
Flat Rock Cellars
Four Creeks Bed & Breakfast
Goodlife Fitness Clubs
Hakim Optical
Hands On You Therapeutic Clinic
Hockey Hall of Fame
House & Home Media, Division of
Canadian Home Publishers
Ici Paris
Il Fornello Restaurants
Intuitive Touch Therapies & Body Care Shop
Irish Embassy Pub & Grill
Jawny Bakers Restaurant
Joe Badali's Ristorante Italiano & Bar
Keg Restaurants Ltd.
Kolonaki Group Inc.
Lakeshore Honda/LandRover Metro West
Le Scandiname Spa Blue Mountain
Lenz On Art Photography
Leslieville Cheese Market & Fine Foods

Levis Strauss & CO. (Canada) Inc.
Lick's Concepts Inc.
Magnotta Winery
Mangiacake Panini Shoppe
Mariposa Cruise Line
Meadowbrook Golf and Country Club
Medieval Times Dinner & Tournament
Mercedes-Benz Canada Inc.
Metro Golf Dome
Muskoka Highlands Golf Club
Myth Restaurant and Lounge
Ontario Place Corporation
Ontario Science Centre
Opera Atelier
Pal Benefits Inc.
Paliare Roland Rosenberg Rothstein LLP
Parent Books
Pillitteri Estates Winery
Random House of Canada Limited
Reckitt Benckiser Canada Inc.
Research In Motion
Riverdale Fitness
Rogers Publishing
Royal Ontario Museum
Santa's Village & Sportsland
ScoreGolf Magazine
Sharp Electronics of Canada Ltd.
Shaw Festival Theatre
Shoppers Drug Mart
Sleeman Breweries Ltd.
Sobeys Ontario
Sony BMG Music Canada Inc.
Spanish Centre
Spirits Bar & Grill
St. Louis Bar & Grill
Stage Right Home Furnishings Inc.
Steam Whistle Brewing
Sun Life Financial
Tarragon Theatre
TD Wealth Management

Textile Museum of Canada
The Academy of Spherical Arts
The Artisans
The Diamond Showcase Ltd.
The Elgin and Winter Garden
Theatre Centre
The Factory Theatre
The Falls Inn in Walter's Falls
The Bagg Group
The Old Spaghetti Factory
The Palace Restaurant
The Real Muskoka Experience
The Second City
Timex Canada
Toronto International Film Festival Group
Toronto Police Service, 55 Division
Trademark Electric Co. Ltd.
Umbra Inc.
Wellington Brewery
Whistler's Grille & Café Bar
Wild Water Kingdom
Winners Merchants International
Woodbine & Mohawk Racetracks
Workers United Local 1821
Your brother Lisa
Z103.5 FM

Thank You.

We would like to thank everyone who supported WoodGreen in our effort to create a Toronto where everyone has the opportunity to thrive.



WoodGreen at a Glance

CHILD CARE

Clients served: 675 children and their families

Programs:

Bruce/WoodGreen Early Learning Centre
Debbie Yeung Child Care
Enderby Child Care
Leslieville Child Care
Morse Street Child Care
RAC camp - KinderRAC division
Riverdale Child Care
Special Needs Resource Program
Win Harris Child Care
Woodfield Child Care

COMMUNITY CARE & WELLNESS FOR SENIORS

Clients served: 11,173 Seniors and Older

Adults with Disabilities

Programs:

Adult Day Program for Seniors with Alzheimer's
Disease and/or Dementia
Adult Day Program for Frail Seniors
Case Management
Crisis Support and Assistance
Full Circle- Psychogeriatric Case management
Group Dining
Health Promotion and Education
Home Help or Homemaking
Meals on Wheels
Personal Care or Personal Support
Security Check
Shopping Trips
Social Work
Social and Recreational Activities

- WoodGreen Seniors Club
- WoodGreen Cantonese Seniors Club
- WoodGreen Mandarin Seniors Club

Support for Individuals or Families Caring
for a Senior

Support Groups for Individuals or Families

Caring for a Senior

Supportive Housing for Seniors

Transportation

EMPLOYMENT SERVICES

Clients served: 9,024

Programs:

1080 Queen East:

Employment Resource Centre

1450 O'Connor:

Employment Placement Program

Employment Resource Centre

Youth Job Centre:

Job Connect

Information and Referral Services

Employment Planning and Preparation

Job Development and Placement Support

Our Voice

Rites of Passage

Summer Job Services

HOMELESSNESS AND HOUSING HELP

Total Clients served: 4,047

Programs:

Emergency Homeless Rent Supplement Program
Guitar Lounge Program
Info Link Housing Help Centre
Rent Bank Service
Rooming House Emergency Relocation Service
Shared Care Clinical Outreach Service

HOMEWARD BOUND

Clients served: 32 women and their children

Programs:

Academic Upgrading
College Diploma Program
Employment

Housing for Single Mothers

International Computer Driving License

Internships

Life Skills Program

HOUSING

Clients served: 1,000 individuals and families

Locations:

570 Coxwell Avenue

444 Logan Avenue

55 Pape Avenue

17 Renwick Crescent

841 Queen Street East

1070 Queen Street East

490 Sherbourne

137 Sears Street

IMMIGRANT SERVICES

Clients served: 7,131 newcomers and

their families

Programs:

All-level Language Instruction for Newcomers
to Canada with Free Child Minding
Bridging Programs for Internationally
Trained Professionals
Chinese Workers Support Network
Homework and Sports Club for Youth
Job Search Workshops, Mentorship
and Job Coaching Support
Newcomer Social and Recreational Program
Newcomer Volunteer Program
Newcomer Youth Services
One-on-One Newcomer Settlement Counselling
Social Support and Leadership Development
for Young Muslim Women
Volunteer Host Program
Workshops and Group Programs to Promote
Adaptation and Employment in Canada

MENTAL HEALTH AND DEVELOPMENTAL SERVICES

Total Clients served: 2,096

Programs:

Adult Protective Services Worker Program
Case Management Service
Harm Reduction Housing Program
Lobby Drop-In Programs
Mental Health Case Management Service
Mental Health Specialized Services
Mental Health Supportive Housing Cluster
Parent Outreach Program
Social Group and Friendship Club
Social/Recreational Group Programs
Supported Individualized Living
Tenant Outreach and Education Program

NEIGHBOURHOOD PROGRAMS

Clients Served: 170

Programs:

Pape Neighbourhood House Programs:

After 4 Program

Focus on Youth – United Way

Growing Up Healthy Downtown

Kraft Meatless Cooking Program

Leadership Training

Summer/March Break Camps

East York Rotary Neighbourhood House

Programs:

After 4 Program

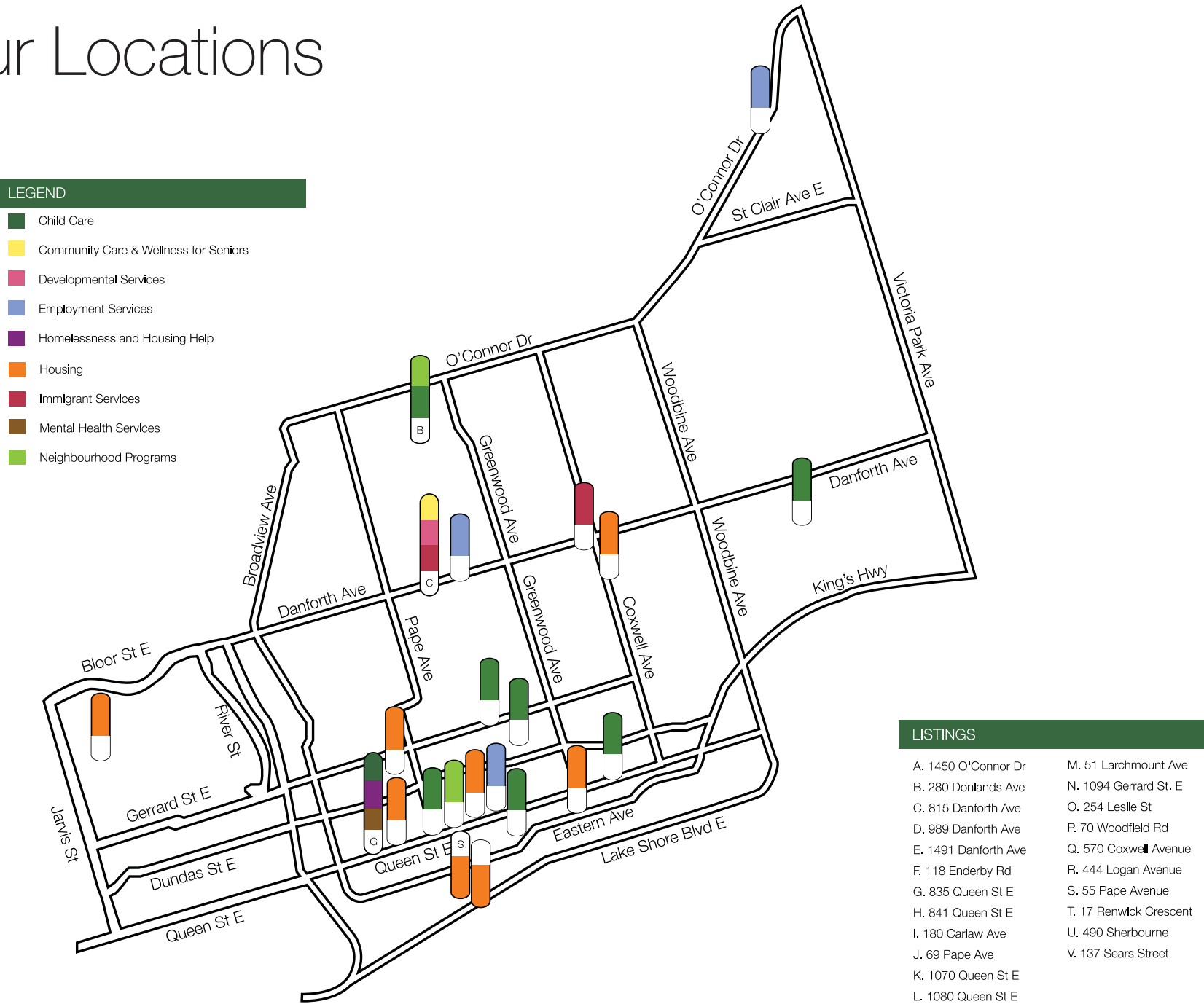
Focus on Youth – United Way

Kraft Meatless Cooking Program

Summer/March Break Camps

Summer Buddies

Our Locations





WoodGreen Community Services
815 Danforth Avenue, Suite 100
Toronto, Ontario M4J 1L2
Tel: 416 645-6000

www.woodgreen.org



A United Way member agency

Charitable Registration No. 10822 0435 R0002