



Do you know what makes a great leader?



We do. Leaders are visionary, collaborative,

IFC

Quotes

courageous, innovative and dedicated.

Leadership. It's what makes a difference at WoodGreen, and it's how we help people change their lives. WoodGreen Community Services has been serving Toronto for over 70 years, and is one of the largest and most innovative social service agencies in the city. We focus on poverty and homelessness, chronic underemployment, childcare, support for seniors, new immigrant settlement, support for individuals living with mental health and developmental challenges, and affordable housing.

Since taking the role of President of WoodGreen 30 years ago, I have seen many lives touched and transformed by WoodGreen. Like a young woman named Jacqueline, who in a recent speech to WoodGreen supporters, said "WoodGreen saved my life."

Three years ago Jacqueline was living in a shelter with her children. Now, she is a graduate of our Homeward Bound program. The first of its kind, Homeward Bound gives single mothers and their children a safe, affordable place to live, college tuition and quality childcare to allow for the completion of a college degree. Graduates are guaranteed full time career-track jobs in their field. Jacqueline is now a Law Clerk at one of Canada's top five financial institutions. Homeward Bound empowers mothers who are living in poverty by giving them the tools they need to succeed.

When I think about my experience here over the last three decades, I think about the stories of hope and triumph like Jacqueline's. I think about our clients, past, present and future, who look to us to be a leader when it comes to social change in this city.

As you review this year's Annual Report, you'll be introduced to five WoodGreen staff members who exemplify the leadership qualities we believe in.

Our 500 staff and 1500 volunteers are on the front lines every day, working tirelessly to make social and personal change possible. They are really the true leaders behind WoodGreen, and I am proud to introduce them to you.

Brian Smith, President & CEO



Visionary



Maisie Lo pursues her vision of a city where new immigrants thrive.

It took five years before Maisie Lo felt she could call Canada home. Having immigrated from Hong Kong with her husband and daughter 21 years ago, Maisie knows what it's like to feel like a stranger in her own city. "When I moved here with my family, the culture shock was huge," says Maisie, who is now the Director of Immigrant Services at WoodGreen. "The simplest things like knowing where to get my hair cut or how to communicate with my daughter's daycare teachers were major hurdles – let alone having to establish a whole new career. I think that's what has made me so committed to helping new immigrants settle in Toronto."

Also on the Board of the Ontario Council for Agencies Serving Immigrants, Maisie is insightful about the needs of new immigrants with foreign credentials, and is the driving force behind WoodGreen's Employment Bridging Program. One of the most comprehensive services of its kind in Ontario, the program helps new immigrants who come to Canada as trained professionals find work in their related fields. Offering a continuum of services for professionals in IT, engineering, health care and finance/accounting, WoodGreen supports more than 200 new immigrants a year to transition into a career that matches their experience and training.

WoodGreen starts by assessing each individual's specific needs, and then creates a customized plan for each client. Usually that plan starts with helping the professionals get the appropriate accreditation they need to start working in Canada and connecting them with supplementary training where necessary. A variety of ESL classes – customized to the specific professions – are also made available so job candidates can upgrade their language and cultural skills. When they're ready, WoodGreen supports each candidate's job search process including helping them to build a network, write an effective resume and learn interview skills. Job candidates are also given a unique opportunity to connect with mentors who have experience working in the same field. These mentors provide great insight into how to be successful. As well, the program actively identifies potential employers, connects participants to them, and provides follow-up support after newcomers are successfully hired.

"We help newcomers build a successful life for themselves and their families," says Maisie. "Supporting them to find jobs in their chosen profession is an important part of helping them integrate into their new life in Canada."

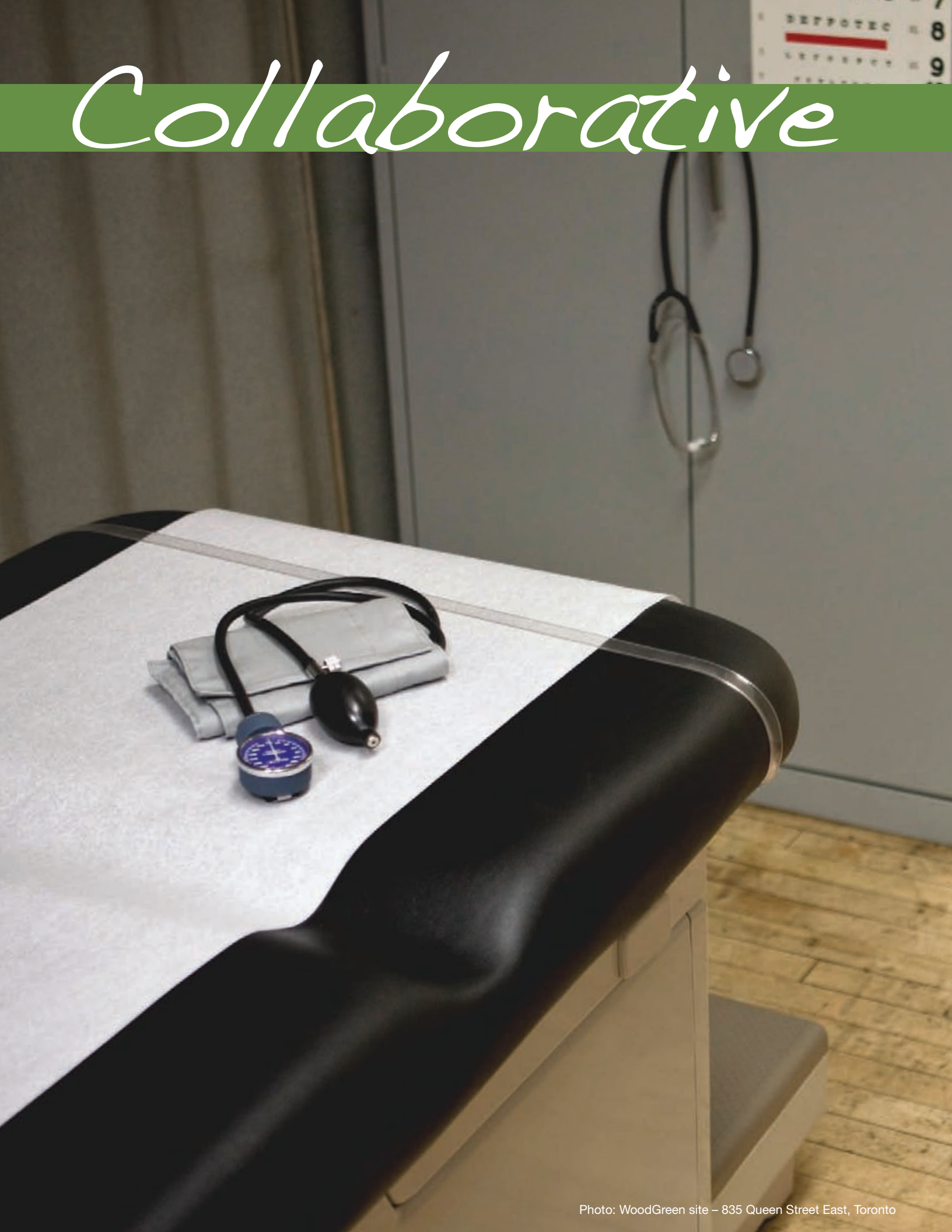
The federal and provincial governments agree. Citizenship and Immigration Canada and the Ministry of Citizenship and Immigration Ontario increased financial support to expand WoodGreen's programming, thereby serving more new immigrants in Toronto.

"If we're going to invite trained professionals to come live in Canada so they can contribute to our society and economy, we need to support them," says Maisie. "The people we see are so motivated to get a job and to make a new life here. It's our responsibility to help them achieve success."



Maisie Lo - Director, Immigrant Services, David Cross - Manager of Employment Supports, Shaïda Addetia - Manager of Settlement Services, Corina Chow - Manager of English Language Services

Collaborative



Rima Zavys works with community partners to remove barriers faced by homeless people.

Rima Zavys has seen it all. Having spent the last 14 years working with some of city's most marginalized and disadvantaged, Rima is passionate about removing the barriers that many of these people face to accessing the critical services they need.

As WoodGreen's Director of Homelessness and Housing Help Services as well as Mental Health and Developmental Services, Rima says that housing people is a critical first step to helping them make positive changes in their lives. But she's also quick to point out that it's not enough. "People who are homeless and street involved face so many challenges," says Rima, "We see issues with drug use, street violence, serious health problems including HIV and Hepatitis, and so much more. That's why we are continually building on our services, so we can address all of our clients' needs in one easy-to-access location."

Rima's latest initiative, a partnership with the Centre for Addiction and Mental Health (CAMH) is designed to bring medical and psychiatric support to people who are homeless and street involved in a non-threatening way. "Homeless people do not always make it to doctors' appointments," says Rima. "They're too busy finding ways to survive on the streets. Even when we have tried to refer them to medical services outside WoodGreen, they don't always show up. That's why we knew we needed an outreach service that could be brought to clients in an environment where they are already comfortable."

Called the Shared Care Clinical Outreach Service, the program is run as a drop-in program out of WoodGreen's 835 Queen Street East location, four days a week. Two and a half of those days, clients can see a medical doctor and the rest of the time there is a nurse and an outreach worker available. There is also a psychiatrist on the team who provides clinical intervention when needed. The medical team prescribes medication, counsels clients and refers them to other medical services – including getting them into the hospital quickly.

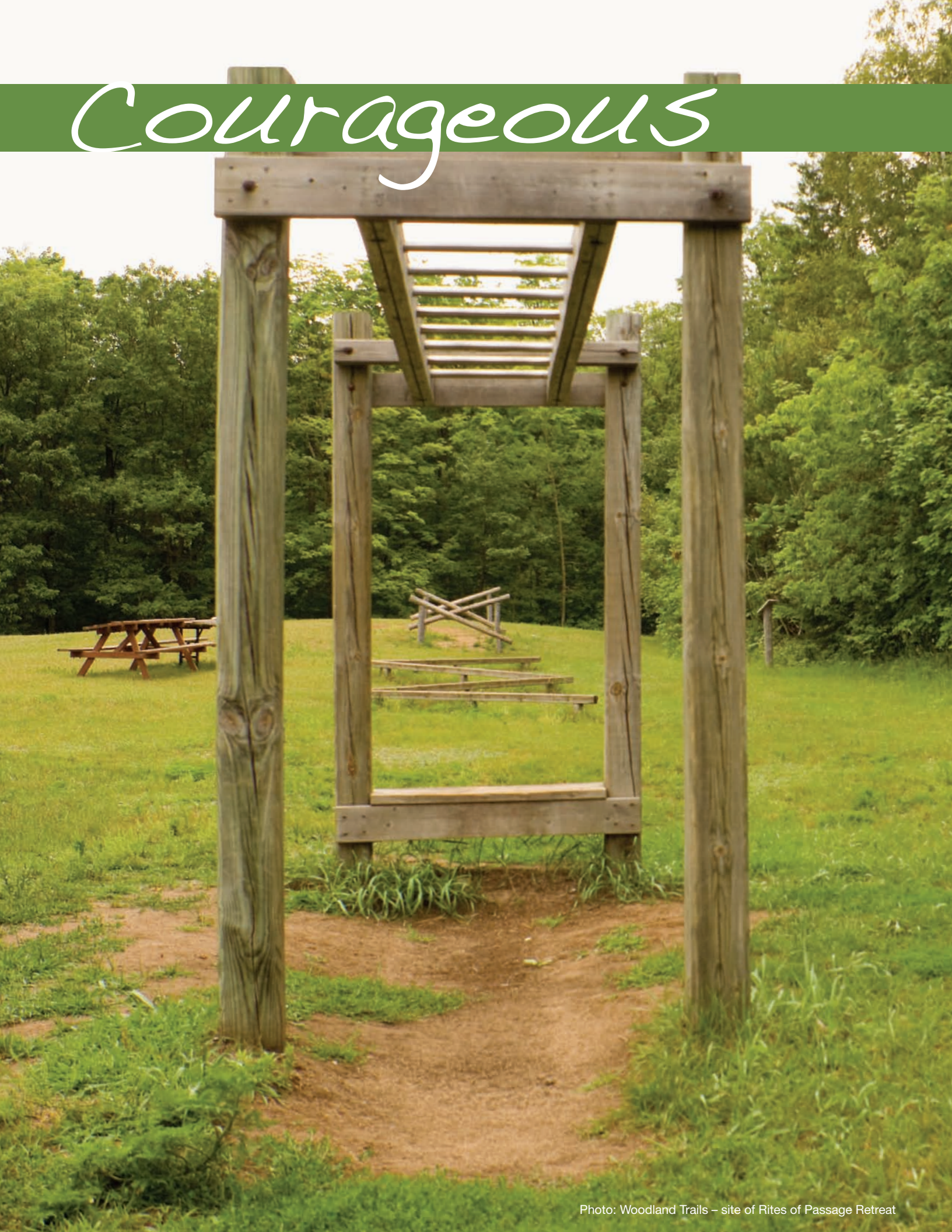
Rima says that the program is definitely working – there has been a steady flow of people since its launch. Her staff has also reported an increase in the number of individuals accessing support for their mental health issues. Rima attributes this to people finally getting the medical and psychiatric attention they need.

"Individuals will come in complaining that they have a sore leg, but often that's just the tip of the iceberg," says Rima. "The shared care team builds their trust quickly so they can find out what's really going on and then treat the client accordingly. Eventually the team refers the clients to other resources such as housing help, case management and social recreational programs at WoodGreen, so that they can begin to work on longer term goals such as getting off the street and finding housing. And the more stable the client becomes, the more they are able to contribute to their community in positive ways."



Dr. Abbas Ghavam-Rassoul - Shared Care Clinical Outreach Service, CAMH, Leslie Coady - Registered Nurse, Shared Care Clinical Outreach Service, Rima Zavys - Director of Homelessness and Housing Help, Mental Health and Developmental Services, WoodGreen, Beryl Larose - Case Worker, Shared Care Clinical Outreach Service, CAMH

Courageous



sipho kwaku brings an unconventional program to the youth in Victoria Village.

When sipho kwaku went searching to learn more about his roots, he never dreamed he'd be taking a group of young people on a similar journey nearly ten years later. In 1997, sipho participated in a Rites of Passage program – a West African tradition of helping young people make the transition to adulthood. He credits the experience, and his elder, Kwesi Kafele, with giving him a deeper sense of self and purpose in his life.

Last year, in his role as Director of Employment Services at WoodGreen, sipho began looking for ways to better support the growing number of unemployed youth in Toronto. He decided to once again tap into the power of the Rites of Passage program. With a focus on one of the United Way priority neighbourhoods and funding from the charity, he took a group of 20 youths of African descent from Toronto's Parma Court and Warden Woods through the six-month program.

What makes the program so different from other approaches, according to sipho, is that it helps youth reconnect with foundational principles that are part of their African heritage but often absent in their day-to-day lives. Some of these principles include self-respect, self-determination and a responsibility to the community around them. "When they start to see how these principles are a part of who they are," says sipho, "they start to see themselves differently and this makes them motivated to act differently too."

There are three phases of the program: separation, transformation and integration. First the youth are taken outside of their urban environment, on a retreat to a camp just outside of Toronto. Through separating them from their day-to-day reality youth are able to connect with their cultural roots, and develop a stronger sense of identity. After the retreat they meet twice a week for five months, where they work together to create a group purpose, as well as their own individual life plan. Over time they start to see how they can make a different future for themselves. This is the transformation stage. At the end of the program, they graduate and are invited to reintegrate into the community, where they make a commitment to making a positive impact on those around them. All the youth who completed the program are now involved in community service and they are working with WoodGreen to find employment.

Rites of Passage received major support from Toronto Community Housing Corporation as well. In addition to providing funding, all in-city sessions with the program participants were held in TCHC space.

sipho says that seeing the young people transform over the six months was incredibly rewarding for him. "These are kids who live in impoverished neighbourhoods, with high unemployment and crime rates," says sipho. "Coming out of this program, they have something they've never had before – hope for a better future. They see that they have the chance to amount to something. But more importantly they take responsibility for themselves and for their community. One young man said to me 'you saved my life.'"



*sipho kwaku - Director of Employment Services, WoodGreen,
Ahmed Ali - Health Promotion Officer, Toronto Community
Housing Corporation*

Innovative



Photo: WoodGreen Housing – 1070 Queen Street, Toronto

Susan McMaster sets a city-wide standard with WoodGreen's first big green initiative.

For Susan McMaster being environmentally conscious is not a choice – it's a way of life.

"I believe that every little bit makes a difference," says Susan, who in addition to her role as WoodGreen's Manager of Facilities Development also sits on the Energy and Environment Committee for the Toronto Central Local Health Integration Network aimed at getting Toronto hospitals and health service providers to be more energy efficient.

While Susan has been instrumental in a number of environmental changes at WoodGreen, her largest eco-achievement is a project she initiated last year between WoodGreen and Mondial Energy. It has resulted in the installation of the largest, most powerful solar thermal heating system in Ontario on the roof of WoodGreen's 1070 Queen Street East housing location. Providing WoodGreen with an economical and sustainable alternative to traditional power sources, a total of 108 solar panels essentially convert heat from the sun into energy that heats up the hot water used by the 200-plus residents in the building. It is estimated that the new system will displace up to 32,000 cubic meters of gas annually, reducing greenhouse gas emissions by 53 tons a year.

The unique partnership between WoodGreen and Mondial Energy recently won an Innovation Award from the City of Toronto's Social Housing Unit. And already a number of other institutions and not-for-profit organizations in the city are exploring how to retrofit their own buildings with solar-powered water heating systems.

"WoodGreen is an organization that is known for playing a leadership role in many areas," says Susan. "We're not afraid to be the first to try something, especially when we believe it's the right thing to do for the community. With our new solar panel project, we are sending an important message – that we can create social change and have an environmental impact at the same time."



Dedicated



Michael Tong devotes his career to empowering seniors to speak out.

Since the start of his career, Michael Tong knew that he wanted to work with seniors.

A social worker who immigrated from Hong Kong, Michael believes that seniors have immense wisdom and contribute greatly to our society. But he also points out that seniors need us to support them, because they are considered a vulnerable population.

Manager of Community Care & Wellness for Seniors at WoodGreen, Michael recently brought together a group of organizations to help raise awareness to the issue of elder abuse in the Chinese community through a project supported by the Law Foundation of Ontario. Working in partnership with the Toronto Police, the Ontario Network for the Prevention of Elder Abuse, Chinese Family Association of Ontario and Carefirst, Michael successfully recruited 250 Chinese seniors to an afternoon forum on elder abuse. The forum was specially designed to educate seniors in how to recognize signs of abuse, including physical, psychological and financial, and how to access help.

Michael believes elder abuse is a very sensitive issue and feels that it is rarely discussed in the community. At the forum, seniors participated in discussion groups on elder abuse, creating an atmosphere of openness and awareness.

"I feel that we are not only educating them about the issue, but empowering them with knowledge that may be useful for themselves or others," says Michael.

In his 18 years at WoodGreen, Michael has pioneered many innovative programs for Chinese seniors. Thanks to his leadership, today WoodGreen operates a very successful Adult Day Program for frail and/or cognitively impaired seniors and Meals on Wheels services with specialized programs for the Chinese community. Michael has also pledged his leadership to the Riverdale Seniors Council, a group

that encourages and supports seniors to speak out on issues including health care and social services. These initiatives help seniors to live well and independently in the community.

"The part of my job that I love most is being able to assist these seniors and empowering them with knowledge. We are playing an integral role in creating healthy, vibrant communities across the city," says Michael.



Mr. Chang Wei Yan - Chair of WoodGreen's Mandarin Elderly Persons Club, Michael Tong - Manager, Community Care & Wellness for Seniors, WoodGreen

WoodGreen Community Services at a Glance

CHILD CARE

Clients served: 675 children and their families

Programs:

Bruce/WoodGreen Early Learning Centre
Debbie Yeung Child Care
Enderby Child Care
Leslieville Child Care
Morse Street Child Care
RAC camp - KinderRAC division
Riverdale Child Care
Special Needs Resource Program
Win Harris Child Care
Woodfield Child Care

COMMUNITY CARE & WELLNESS FOR SENIORS

Clients served: 7,814 Seniors and Older Adults with Disabilities

Programs:

Adult Day Program
Alzheimer Program – Chinese and English
Frail Program – Chinese and English
Stroke Program
Congregate Dining
Caregiver Support and Counselling
Caregiver Education and Training
Full Circle Psychogeriatric Case Management
Homemaking Program
Meals on Wheels
Security Check Program
Social Work
Supportive Housing
Transportation Program
WoodGreen Seniors Club
WoodGreen Cantonese Seniors Club
WoodGreen Mandarin Seniors Club

EMPLOYMENT SERVICES

Clients served: 8,308

Programs:

1080 Queen East:

Employment Resource Centre

1450 O'Connor:

Employment Placement Program

Employment Resource Centre

Youth Job Centre:

Job Connect

Information and Referral Services

Employment Planning and Preparation

Job Development and Placement Support

Our Voice

Rites of Passage

Summer Job Services

Youth Outreach Project for Young Muslim Girls

HOMELESSNESS AND HOUSING HELP

Total Clients served: 6,396

Programs:

Emergency Homeless Rent Supplement Program
Guitar Lounge Program
Harm Reduction Housing Program
Info Link Housing Help Centre
Rent Bank Service
Rooming House Emergency Relocation Service
Shared Care Clinical Outreach Service

HOMEWARD BOUND

Clients served: 44 women and their children

Programs:

College Diploma Program
Employment
Housing for Single Mothers
International Computer Driving License
Internships
Life Skills Program

HOUSING

Clients served: 750 individuals and families

Locations:

570 Coxwell Avenue

444 Logan Avenue

55 Pape Avenue

17 Renwick Crescent

841 Queen Street East

1070 Queen Street East

490 Sherbourne

137 Sears Street

IMMIGRANT SERVICES

Clients served: 5,000 newcomers and their families

Programs:

All-level Language Instruction to Newcomers to

Canada with Free Child Minding

Bridging Programs for Internationally

Trained Professionals

Chinese Workers Support Network

Job Search Workshops and Job Coaching Support

Newcomer Volunteer Program

Newcomer Social and Recreational Program

One-on-One Settlement Counselling

Workshops and Group Programs to Promote

Adaptation and Employment in Canada

MENTAL HEALTH AND DEVELOPMENTAL SERVICES

Total Clients served: 795

Programs:

Adult Protective Services Worker Program
Case Management Service
Lobby Drop-In Programs
Mental Health Case Management Service
Mental Health Specialized Services
Mental Health Supportive Housing Cluster
Parent Outreach Program
Social Group and Friendship Club
Social/Recreational Group Programs
Supported Individualized Living
Tenant Outreach and Education Program

NEIGHBOURHOOD PROGRAMS

Clients Served: 275

Programs:

Pape Neighbourhood House Programs:

After 4 Program

Focus on Youth – United Way

Growing Up Healthy Downtown

Kraft Meatless Cooking Program

Leadership Training

Summer/March Break Camps

East York Rotary Neighbourhood House Programs:

After 4 Program

Focus on Youth – United Way

Kraft Meatless Cooking Program

Summer/March Break Camps

Summer Buddies

Building WoodGreen's Leadership Role in the Community

WoodGreen is fortunate to have a very dedicated Board of Directors who have been guiding our progress and supporting us to build our leadership role in the community. Committed to changing lives and making a real impact in Toronto, our Board has been instrumental in helping us reach a number of key milestones over the past year, including:

Strengthening our ability to achieve core organizational goals: Through a comprehensive self-evaluation process, our Board implemented a full review of governance processes and organizational accountability. As a result, WoodGreen will be implementing a new accountability framework that will ensure the Board priorities moving forward complement the organization's strategic plan.

Laying the groundwork for philanthropy: WoodGreen continued to build momentum around the development of The WoodGreen Foundation, positioning the organization for success as it builds its capacity for philanthropy. This new charitable foundation will provide ongoing funding in support of WoodGreen's mission and long term sustainability.

Increasing accessibility to our programs: This year, WoodGreen relocated several of its service units to 815 Danforth Avenue, increasing the number of programs that are centrally located on the Bloor-Danforth subway line. As a result, WoodGreen is now able to reach out to additional clients from across Toronto.

Soliciting client feedback to help guide program development: WoodGreen completed its first client satisfaction survey, engaging over 1,000 respondents from every area of the organization. Specifically, our goal was to better understand how well we are meeting client needs. The results of this survey will inform the evolution of our programming development.

Amalgamating services to better meet client needs: WoodGreen has become known for its ability to create successful partnerships that strengthen services for clients. WoodGreen and Meals on Wheels East Toronto came together to integrate services in order to better meet the need for valuable nutrition programs in East Toronto. As a result, we are now able to serve more frail and housebound seniors.

Playing a leadership role in key city-wide issues: WoodGreen continues to be sought after to take the lead on important social issues. Last year, Toronto's Department of Public Health asked WoodGreen's Homelessness and Housing Help Unit to co-chair the Bed Bug Action Steering Committee. WoodGreen played a leadership role in providing clear guidance and recommendations to the Medical Officer of Health, the Board of Health and Toronto Public Health for the development of a comprehensive strategy to manage bed bug infestations in Toronto.

WoodGreen says Thank You to Board Chair, Ed Reed

Our outgoing Board Chair, Ed Reed, has played an important role in supporting WoodGreen's many accomplishments. His ability to engage Board members in the governance process helped our Board come together on many important decisions over the last two years. Ed was also extremely involved with WoodGreen's day-to-day work during his term as Chair. He attended many WoodGreen events and often volunteered right alongside staff. Ed has been extremely invested in WoodGreen's success, and it shows. On behalf of all of the staff at WoodGreen, we'd like to thank Ed for his dedication and the many contributions he has made to our work in the community.



Our Donors 2007 – 2008

INDIVIDUALS

We would like to thank the following individuals and organizations who made a cumulative contribution of \$100 or more from April 1, 2007 to March 31, 2008:

Penny S. Albright
Wendy Allen
Cathy Backman
Ellen Bartello
Paul Bennett
Steven Bock
Don Bojin
Douglas Brady
Margaret J. Bryce
Kin Chan
Jon Cheevers
Louise Cowin
Christine Croucher
Ralph Cunningham
Eda Davies
Margaret Deacon

Steven Klose
Paul Knox
Arthur Kobayashi
Peter P. Lau
Esther Lee
Forbes R. Leslie
Judy Leung
Shui Yee Leung
Molly Lipham
Nora Long
Anh Luu
Michael D. Macdonald
Susan Macdonald
Irene Maklary Estate
Terry Mandzy
Alex McDonald
Gladys McInnes
Jean McNulty
W A Derry Millar
Hywel Alun Moore
Michael A. Murray
Kar Yui Ng

Kien Vuong
Susan Weiss
James Wood
Lynda J. Yates
Betty Yeung
Adam H. Zimmerman

ORGANIZATIONS

The Atkinson Charitable Foundation
Canadian Tire Foundation for Families
CAW - Social Justice Fund
Chum Charitable Foundation
The Counselling Foundation of Canada
Donview Middle School
E. W. Bickle Foundation
Equity Credit Union Inc.
European Flooring Contract Services
Evolution Solution Associates
Goodlaw Services Limited Partnership
Helen Ziegler & Associates Inc.
Home Ownership Alternatives
Non-Profit Corporation

Toronto East Rotary Club
Toronto Star Fresh Air Fund
University of Toronto Physical Therapy Students
Williamson Road Public School Jr.
WoodGreen Cantonese Elderly Persons Club
WoodGreen Mandarin Elderly Persons Club
WoodGreen Seniors Club

GIFTS IN KIND

Thank you to everyone who made an in-kind donation between April 1, 2007 and March 31, 2008:

The Academy of Spherical Arts
Rosinah Alexandrov
Anne's Registered Massage Therapy
Anonymous
Faiza Ansari
Aphrodite Cooks
Appliance Canada Ltd.
Astoria Shish Kebob House

We would like to thank everyone

Ron Edding
Thomas Ferguson
Sue Fok
Anne Forrest
Mary Franklin
Alexander Fraser
Robert Galea
Jan Goddard
Phyllis Gordon
Vincent Goring
Stewart Graydon
Karen Green
Joyce A. Guest
Margaret Hall
Katherine Halpenny
Daphne Harris
Jeffrey D. Harrison
Jocelyn L. Hart
Nancy Hawley
Donna Heyland
Tory Hoff
Thomas Hofmann
Mabel Hogan
Andrew Hui
Walter A. James
Kim Kane
Dion Kesler

Naomi Norquay
Haruo Oikawa
Nobuko Oikawa
Tetsuo Oikawa
Toshi Oikawa
Virginia O'Reilly
Janice Paul
Jaroslav Polak
Elizabeth Qualben
Michael M. Rachlis
Ed Reed
Jane Robinson
Kimberly Robinson
Ellen Rosenblatt
Allen D. Russell
Pamela A. Rykert
Jocelyn Sealy
David C. Sin
Alice M. Smith
Geoffrey Smith
Marjory G. Smith
Jane Spooner
Richard G. Stackhouse
John Strachan Estate
Catherine Thomas
John A. Tory
Angelina M. Vaz

IBM Employees' Charitable Fund
Investors Group Financial Services Inc.
Janssen-Ortho Inc.
Kew Beach U. C. W.
Kraft Foods
The Law Foundation of Ontario
Lewis Builds
The George Cedric Metcalf Charitable Foundation
OPG Employees' & Pensioners' Charity Trust
Paloma Foundation
Pape Village Business Improvement Association
Richview Flooring United Limited
Robert B. Somerville
The Rotary Club of East York
The Rotary Club of Toronto
ScotiaCapital
Nathan and Lily Silver Family Foundation
Sisters of St. Joseph of the Diocese of London, in Ontario
Social Planning and Research Council of Hamilton
Sprott Asset Management Inc.
Structure
TD Bank Financial Group
Tippet Foundation

Betty Augaitis
Avenue Flower
Avli Restaurant
Baird MacGregor
Bang On
Saffron Beckwith
Black Creek Pioneer Village
BMO Financial Group
BMW Toronto
Bombardier
Canadian Home Publishers
Canadian Tire
Canadian Tire Foundation for Families
CanStage
Cara Operations Ltd.
Claudio Carlevaris
Shauna Carpenter
Casa Loma
Casey's Bar & Grill
Paul Choy
CHUM Television
CHUMCity Christmas Wish
CIBC
Ed Clark
Michael Clarke
Clean My Space
ClubLink Corporation

CN Tower
 College of Occupational Therapists of Ontario
 Community Police Liaison Committee
 Continuing Care e-Health
 The Cordy Family
 Costco Wholesale Canada
 Michael Coulter
 Coutura Consulting Inc.
 Cresa Partners
 Ruth Croxford
 Dell Canada
 Deloitte Resource Management Team
 Delta Chelsea Downtown Toronto
 The Doyle Family
 Druxy's Inc.
 Duke of Kent
 Dynamic Hospitality & Entertainment Group
 (Yuk Yuk's)
 The Elgin and Winter Garden Theatre Centre
 Ensemble Travel Group
 EnWise Power Solutions
 Fabricland

Jackman Community Child Care
 Heather Jackson
 Jawny Bakers Restaurant
 Jean Macdonald Beautyworks
 Jacqueline Joseph
 Joy Bistro
 Jump Café & Bar
 Ray Jung
 Marla Kay
 Keg Restaurants Ltd.
 Korex Don Valley ULC
 Lakeshore Honda/LandRover
 Sarah Langstaff
 Jack Layton
 Le Scandinave Spa Blue Mountain
 Leafs TV & Raptors NBA TV
 The Learning Partnership
 Lick's Concepts Inc.
 Linda Restaurant
 Living Lighting
 Sheila Machado
 The MacDonald Family

Parent Books
 Peace Arch Entertainment
 John Penhale
 Pilot PMR
 Portland Energy Centre
 The Powerpoint Group Inc.
 PricewaterhouseCoopers LLP
 Queen's University Toronto Alumni Branch
 Random House
 Re/Max Hallmark Realty Ltd.
 Reckitt Benckiser Canada Inc.
 Rider Training Institute
 Ralf Riekers
 Riverdale Fitness
 Robert Half Canada Inc.
 Royal & SunAlliance
 Royal Bank of Canada
 Royal Ontario Museum
 Score Golf Magazine
 The Second City
 Sharp Electronics of Canada Ltd.
 Shoppers Drug Mart

Treasure Island Toys
 United Way of Greater Toronto
 University of Toronto Physical Therapy
 Students
 Victoria University Students Administrative
 Council
 Chris and Carole Westcott
 The Westin Harbour Castle Hotel
 Whistler's
 Wild Water Kingdom
 Winners
 Wittnauer International
 Michael and Carla Worb

EVENT SPONSORS

*A special thank you to our sponsors
 for making the 2008 Woods & Greens
 Golf Classic a success.*

Above Board Construction Inc.
 AGF
 Dale & Lessmann, LLP

who supported WoodGreen in our efforts to reach out to more clients
 with new solutions to the complex problems facing Toronto.

Factory Theatre
 Fionn MacCool's Irish Pub
 First Advantage Canada
 Greg Fitz
 The Falls Inn in Walter's Falls
 Flamingo Graphics Inc.
 Flat Rock Cellars
 The Garner Family
 GeneNews Corporation
 Gerrard Square Shopping Centre
 Glenrose Investments Limited
 Golf Town
 Goodlife Fitness Clubs
 Keith Halpenny
 Jocelyn L. Hart
 Helen Ziegler & Associates Inc.
 The Hepburn Family
 Hewitt Associates
 Deanna Hlywka
 Hockey Hall of Fame
 IBM Canada
 Il Fornello Restaurants
 ING Canada
 In Kind Canada
 Innergolf
 Intuitive Touch
 Jack Astor's Bar & Grill

Mackenzie Financial Corporation
 Macleod Dixon LLP
 Magnotta Winery
 Christine Mapp Batchelor
 Mariposa Cruise Line
 Marketsource Inc.
 Lilly McIsaac
 McMichael Canadian Art Collection
 Mercedes-Benz Canada Inc.
 Metro Golf Dome
 The Mills Family
 Ministry of Public Infrastructure Renewal,
 Realty Relations Branch
 Phil Moller
 George Molloy
 Molson Canada
 Ian More
 Mother Parker's
 Murdoch Family
 Myth
 The Old Spaghetti Factory
 Oliver Bonacini Restaurants
 Ontario Place
 Ontario Science Centre
 Opera Atelier
 Ottawa Quality Hotel Downtown
 Pal Benefits

Sleeman Brewing & Malting Co. Ltd.
 Sony BMG Music Canada Inc.
 Spanish Centre
 Spearhead Leather and Denim
 Spirits Bar & Grill
 Sporting Life
 St. Anthony School
 St. Louis Bar & Grill
 Richard G. Stackhouse
 Stage Right Home Furnishings Inc.
 Star TV
 Starbucks Coffee
 Steam Whistle Brewing
 Stott Pilates
 The Suites at 1 King West
 Sun Life Financial
 TD Bank Financial Group
 TD Canada Trust - Business Applications
 & Credit Services
 TD Canada Trust, Mutual Funds
 TD Canada Trust, Residential Mortgages
 TD Canada Trust, Retail Banking
 Textile Museum of Canada
 The Bay on Bloor
 Timex Canada
 Top Drawer Creative
 Toronto Police Service

Davenport Cleaning Services
 Direct Office Marketing
 du Toit Allsopp / du Toit Architects Ltd.
 Gerrard Square Mall
 ICDL Canada Inc.
 Jan Goddard & Associates
 Levitt Goodman Architects
 Manulife Financial
 McCarthy Tétrault
 Miller Thomson, LLP
 Pal Benefits
 Portlands Energy Centre
 Real Food for Real Kids
 Re/Max Hallmark Realty Ltd., Brokerage
 Richview Flooring Ltd.
 R.J. McCarthy Ltd.
 Second Opinion Investor Services Inc.
 SNC-Lavalin Power Ontario Inc.
 Standard Life
 Sun Life Financial
 TD Canada Trust
 The Berkeley Consulting Group
 Upper Canada Specialty Hardware Limited
 WoodGreen Board of Directors

Financial Highlights

	2008	2007
	\$	\$
REVENUE		
Government of Canada	3,449,400	2,848,696
Government of Ontario	8,396,611	6,189,212
City of Toronto	5,402,372	5,217,207
Fees for service – Individuals	2,678,096	1,748,678
United Way	672,539	613,616
Investment income	84,329	73,254
Fundraising & productive enterprises	728,513	777,163
Amortization of deferred capital contributions	168,377	135,763
Service contracts and Other	1,285,433	1,450,835
Total	22,865,670	19,054,424
EXPENSES		
Salaries and benefits	15,118,051	13,234,319
Purchase of services	2,103,392	593,009
Building occupancy	2,103,060	2,210,860
Programs, food & transportation	1,380,173	1,285,205
Training subsidies	902,531	787,764
Office, loan interest, and general	600,433	455,690
Promotion and publicity	170,143	107,345
Amortization of capital assets	401,811	313,436
Total	22,779,594	18,987,628
Operating surplus	86,076	66,796

Where Our Financial Support Goes

Child Care	26%	<div></div>
Community Care & Wellness for Seniors	21%	<div></div>
Employment Services	16%	<div></div>
Administration	10%	<div></div>
Immigrant Services	10%	<div></div>
Housing & Homelessness Services	8%	<div></div>
Mental Health & Developmental Services	5%	<div></div>
Neighbourhood Programs	4%	<div></div>



How our leaders have touched others.

“I joined the **WoodGreen** ELT program in 2007, and with support from some wonderful **WoodGreen** staff, I became a success in a few months. I obtained the position of researcher at Heaven Fresh Canada Inc. I will never forget the great help from **WoodGreen**.”

– Marvin Gui, WoodGreen Immigrant Services Client

“By removing the barriers of formal access to general, medical and psychiatric care, **WoodGreen** in partnership with CAMH keeps clients in the community rather than in the hospital.”

– Shared Care Clinical Outreach Service Team,
Centre for Addiction and Mental Health

“**WoodGreen’s** Rites of Passage program is creating local leadership. The youth who have taken part are all contributing to the well-being of their neighbourhoods by participating in community development projects.”

– Ahmed Ali, Health Promotion Officer,
Toronto Community Housing Corporation

“As a result of the solar panel installation, **WoodGreen** can heat water for hundreds of tenants at a competitive price for heat, fixed for ten years, using innovative solar panels. This makes **WoodGreen** a sound steward, both financially and environmentally.”

– Alex Winch, CEO, Mondial Energy Inc.

“As Mandarin speaking seniors, we appreciate the many services **WoodGreen** provides us. We feel like the Elderly Persons Club is our second home.”

– Mr. Chang Wei Yan, Chair,
WoodGreen’s Mandarin Elderly Persons Club



WoodGreen Community Services

815 Danforth Avenue, Suite 402

Toronto, Ontario M4J 1L2

Tel: 416 645-6000

www.woodgreen.org

