



WoodGreen Community Services Job Posting

Our Vision:

A Toronto where everyone has the opportunity to thrive

Case Counsellor

Employment Type:	Full-time, Bargaining Unit
Work Hours:	35 hours/week
Salary:	J7 - \$56,521
Application Deadline:	March 25, 2018, by 5:00 pm – Resumes will be reviewed as they are received

Who We Are

A United Way Anchor Agency, WoodGreen combines significant scale and a proven track record with an entrepreneurial mindset, continuously seeking and developing innovative solutions to critical social needs.

Now in our 80th year, we are one of the largest social service agencies in Toronto, serving 37,000 people each year. We're a group of diverse individuals who value respect, excellence, compassion, integrity, and team work.

Visit www.woodgreen.org to learn more about who we are and what we do.

Program Overview

Free 2 Be (Housing First for Youth Leaving Care), Strategy & Innovation Division

WoodGreen's new flagship program, Free 2 Be, is an evidenced-based, youth informed program that has been intentionally designed to help young people with lived experience of the child welfare system thrive in their transitional years. What sets Free 2 Be apart is the intensity and breadth of the program which takes a trauma-informed positive youth development approach, and which supports positive long-term outcomes for a demographic of young people that have not historically had dedicated housing or extensive community-based supports following their transitions out of care. Free 2 Be will offer a variety of services including housing support, rent supplements, life skills, academic upgrading, employment opportunities, mental health support, and more, building on new and existing WoodGreen services and through meaningful collaboration and partnerships in Toronto.

What You Will Do

- Act as a positive role model, mentor, and support for young people leaving the child welfare system as they transition into the Free 2 Be (Housing First for Youth) program
- Initiate, develop and maintain trusting relationships with applicants and program participants (ages 16-24 at intake), including creating a positive, welcoming environment
- Working within a Housing First Framework for Youth, provide young people with assistance securing and maintaining safe, appropriate housing
- Use professional case management practices and a variety of clinical modalities to offer orientation sessions, assessments, goal setting, co-creation of attainable action plans, strategizing with young people, advocacy and assisting participants in self-advocacy, ongoing support, re-assessment, exit planning and after care, with travel as required
- Accompany participants to appointments as needed and/or provide support facilitating access to resources and opportunities (e.g. education, mental health and wellness services, financial empowerment services, benefits through Continued Care and Support for Youth, Ontario Works, Ontario Disability Support Program, etc.)

- Address serious behaviour, mental health, emotional, and addictions issues through a harm reduction lens, supportive relationships, brief counselling and defusing/managing critical incidents
- Maintain organized case notes and documentation; track data and outcomes as required
- Maintain strong referral relationships with frontline staff at children's aid societies, youth shelters, and other organizations
- Assist young people with building and accessing community support networks
- Facilitate skills development training and/or arrange for impactful guest presenters
- Work with Free 2 Be team and colleagues across different units to ensure program success while positively contributing to WoodGreen as an organization

What You Bring to the Team

- BSW and Masters-level education in a related field
- Registered Social Worker (RSW) in good standing with the Ontario College of Social Workers and Social Service Workers (OCSWSSW)
- At least three (3) years of direct experience working with marginalized young people a must (e.g. young people who have experienced the child welfare system, homelessness, mental health challenges and/or addictions, employment challenges, etc.)

What Will Set You Apart

- Extensive understanding of trauma informed care and harm reduction principals
- Demonstrated client focussed counselling skills and role modelling
- Excellent communication skills and the ability to be adaptable with a flexible approach taking into consideration the unique qualities of each client
- Exceptional interpersonal skills that promote positive team building, negotiation and conflict resolution
- A broad knowledge of community resources and the ability to strongly advocate for clients and professional referrals
- Understanding of Housing First for Youth, tenants' right, housing supports, financial support and other housing resources is considered an asset
- Strong documentation skills
- Effective communication skills, both oral and written
- Demonstrated intervention skills, including crisis intervention (Non-Violent Crisis Intervention or Managing Hostile Interacting certificate a strong asset)
- Knowledge and cultural humility to issues of a diverse clientele
- Valid first aid certificate is required
- Basic computer skills

Why You'll Want to Work With Us

At WoodGreen you will be part of a wonderful team that does amazing things for our community.

We offer:

- ✓ Competitive salary and excellent benefits packages for PWS, contract and full-time employees
- ✓ Ongoing training and opportunities for career advancement within the organization
- ✓ Formal staff recognition and appreciation programs
- ✓ Access to group discount programs and purchases

To Apply

Submit your resume and cover letter, **quoting the position title in the subject line**, as follows:

WoodGreen employees ONLY to:	hrjobs@woodgreen.org
External applicants to:	careers@woodgreen.org

WoodGreen is an equal opportunity employer. We are committed to providing an inclusive and barrier-free selection process and work environment. If contacted in relation to an employment opportunity, please advise our HR representative at hrjobs@woodgreen.org of the accommodation measures required. Information received relating to accommodation will be addressed confidentially.