



WoodGreen Community Services *Job Posting*

Our Vision:

A Toronto where everyone has the opportunity to thrive

Clinical Social Worker Competition #2019-011-CC

Employment Type:	Full-Time, Bargaining Unit
Work Hours:	35 hours/week (Occasional evenings)
Salary:	J7 - \$56,521
Application Deadline:	February 13, 2019 by 11:59 pm

Who We Are

A United Way Anchor Agency, WoodGreen combines significant scale and a proven track record with an entrepreneurial mindset, continuously seeking and developing innovative solutions to critical social needs.

Now in our 81st year, we are one of the largest social service agencies in Toronto, serving 37,000 people each year. We're a group of diverse individuals who value respect, excellence, compassion, integrity, and team work.

Visit www.woodgreen.org to learn more about who we are and what we do.

Position Overview – Social Work, Community Care

This position works on behalf of WoodGreen Community Services in the Assess and Restore (A&R) partnership initiative with Salvation Army Toronto Grace Health Centre, St. Michael's Hospital and the TC LHIN Home and Community Division in the role of a transitional care coordinator (TCC). The position will be based out of Salvation Army Toronto Grace Health Centre and St. Michael's Hospital. The A&R TCC position is part of the Mid East Sub Region Virtual Hub and works closely with the Primary Care Sub Region Manager. The Primary Care Sub Region Manager provides direction to the A&R TCC around the work related to the Virtual Hub.

What You Will Do

- Undertake psychosocial assessments.
- Provide supportive and/or therapeutic counseling.
- Work with hospital case managers, social workers and clinical staff, family doctors and others, to support identification of appropriate candidates for Assess and Restore (A&R); Make RM&R referral to rehab for candidates identified in the community; Work with primary care provider and client/patient to support direct referrals to the A&R program.
- Act as a dedicated support to client/patients with complex health needs identified for A&R; Work with staff and the client/patient (and caregiver) while the client/patient is in hospital or rehab to identify the supports needed to enable a safe return to community.
- Ensure seamless care by following the client/patient through all care transitions; Provide support until the client/patient/client is safely re-established in the community and any needed ongoing supports are in place.
- Facilitate coordinated care plans based on the client/patients' goals for their health care.
- Provide the coordination of services and a "continuum of care" including attachment to primary care when needed; Participate in case conferences and clinical meetings in order to ensure the coordination of services and a continuum of care; Work closely with the

patient/client (and caregiver) to ensure that the circle of care is working in an integrated way regardless of the number of providers and organizations involved.

- Provide short-term navigation and intensive case management to support a successful discharge back to the community.
- Work with the client/patient (and caregiver) once they have returned to the community to identify and fill any gaps in care that jeopardize their ability to live in the community or impede the care needed to avoid unnecessary returns to hospital or admission to Long-Term Care.
- Link clients and/or their family or caregivers to various community resources.
- Work with the circle of care to facilitate direct return to rehab when warranted that avoids patient/client going to the emergency department or an acute care admission.
- Provide mentorship, training and/or supervision to student placements and volunteers.

What You Bring to the Team

- Masters of Social Work (MSW); Registered Social Worker (RSW) in good standing with the Ontario College of Social Workers and Social Service Workers (OCSWSSW).
- Three years related experience in mental health, harm reduction, geriatrics and/or social work.
- Demonstrated experience working with older adults and seniors with mental health (including dementia) and/or substance use issues, chronic health issues, cognitive impairment, and responsive behaviours is required.
- Demonstrated experience working across the health care continuum.
- Ability to communicate in a second language is a strong asset.

What Will Set You Apart

- Demonstrated ability in case management, system navigation, service planning, implementation and coordination, therapeutic or supportive counselling.
- Demonstrated ability to work across acute care, rehab, primary care and community sector.
- Demonstrated ability in working effectively in a multi-disciplinary team or as a team member in collaboration with other community professionals.
- Strong assessment, clinical and intervention skills.
- Effective oral, written, documentation and applied computer skills.
- Effective interpersonal, time management and organizational skills.
- Proven ability to apply and practice therapeutic approaches and Harm Reduction strategies.
- Ability to be self-directed, independent, flexible and exercise good judgment.
- Ability to work from a client-centred approach.
- Knowledge of and experience with a brief therapy modality, such as Narrative, Solution-Focused, Cognitive-Behavioural Therapy, Motivational Interviewing and Trauma-Informed approaches, Gentle Persuasive Approach, PIECES, Problem Solving Technique (PST), etc.
- Knowledge of issues affecting older adults and geriatric populations and comprehensive understanding of the mental health, addictions, health sector, and community resources.
- Ability to work flexible hours based on the needs of the clients.

Why You'll Want to Work With Us

At WoodGreen you will be part of an amazing team that does amazing things for our community.

We offer:

- ✓ Competitive salary/excellent benefits for full-time, contract (1 year+), and PSW employees
- ✓ Ongoing training and opportunities for career advancement within the organization
- ✓ Formal staff recognition and appreciation programs
- ✓ Access to group discount programs and purchases

To Apply

Submit your resume and cover letter, **quoting the competition # in the subject line**, as follows:

WoodGreen employees ONLY to:	hrjobs@woodgreen.org
External applicants to:	careers@woodgreen.org

WoodGreen is an equal opportunity employer. We are committed to providing an inclusive and barrier-free selection process and work environment. If contacted in relation to an employment opportunity, please advise our HR representative at hrjobs@woodgreen.org of the accommodation measures required. Information received relating to accommodation will be addressed confidentially.