



## WoodGreen Community Services *Job Posting*

### Our Vision:

A Toronto where everyone has the opportunity to thrive

## ***Adult Protection Service Worker Competition #2019-008-CC***

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<b>Employment Type:</b>	Full-Time, Bargaining Unit
<b>Work Hours:</b>	35 hours/week
<b>Salary:</b>	G7 - \$48,158
<b>Application Deadline:</b>	February 12, 2019 by 11:59 pm

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### **Who We Are**

A United Way Anchor Agency, WoodGreen combines significant scale and a proven track record with an entrepreneurial mindset, continuously seeking and developing innovative solutions to critical social needs.

Now in our 81<sup>st</sup> year, we are one of the largest social service agencies in Toronto, serving 37,000 people each year. We're a group of diverse individuals who value respect, excellence, compassion, integrity, and team work.

Visit [www.woodgreen.org](http://www.woodgreen.org) to learn more about who we are and what we do.

### **Program Overview – Developmental Services, Community Care**

Funded by the Ministry of Community and Social Services, Developmental Services includes a full range of services to adults who are socially isolated and live with developmental disabilities. These services include case management support, linking to daily living supports and community support services.

### **What You Will Do**

- Provide comprehensive case management on a person directed basis for Adult Protection Service Worker (APSW) and Supported Independent Living (SIL) clients.
- Assess individual needs, assist in setting goals and creating Individual Support Plans (ISP).
- Provide flexible support to APSW clients in accomplishing the ISP.
- Provide weekly intensive support for SIL clients in accomplishing the ISP.
- Advocate on an individual basis or with organized groups regarding issues related to the needs of APSW/SIL clients.
- Participate in the planning and implementation of program social activities.
- Maintain individual case files according to Agency and Ministry of Community and Social Services (MCSS) policies and standards.
- Participate with the Manager in case management review, program evaluation and annual operational and staff development planning.
- Participate in and support the work of the APSW Network (Toronto APSAO chapter).
- Network with other relevant agencies, community groups and/or coalitions regarding issues and needs of consumers.
- Participate in case consultations as requested/required.
- Respond effectively and professionally to clients, situations and emergencies.
- Provide crisis intervention as required.
- Maintain compliance with MCSS directives and Quality Assurance Measures (QAM) requirements.

### What You Bring to the Team

- BSW or Bachelor's degree with a related major.
- Minimum two (2) years of recent experience working in developmental or dual diagnosis services.
- Experience working with high-risk, marginalized, and vulnerable populations, including those with developmental disabilities.

### What Will Set You Apart

- Strong advocacy and case management skills.
- Strong organizational, teamwork and active listening skills.
- Experience working with community development and client directed approaches.
- Ability to work with individuals in developing life plans (i.e. bio-psycho-socio-spiritual).
- Ability to use professional judgment, sound analytical and decision-making skills.
- Creative conflict resolution/mediation and crisis intervention skills.
- Innovative and resourceful.
- Experience working with diverse communities.
- Experience working with concurrent disorders.
- Knowledge of resources in Toronto (both generic and specialized).
- Valid First Aid and CPR Certificate.
- Community mental health experience.
- Specialized training in trauma response, suicide risk assessment/management or bereavement counseling.
- Verbal and written fluency in French is an asset.

### Why You'll Want to Work With Us

At WoodGreen you will be part of an amazing team that does amazing things for our community.

We offer:

- ✓ Competitive salary/excellent benefits for full-time, contract (1 year+), and PSW employees
- ✓ Ongoing training and opportunities for career advancement within the organization
- ✓ Formal staff recognition and appreciation programs
- ✓ Access to group discount programs and purchases

### To Apply

Submit your resume and cover letter, **quoting the competition # in the subject line**, as follows:

<b>WoodGreen employees ONLY to:</b>	hrjobs@woodgreen.org
<b>External applicants to:</b>	careers@woodgreen.org

***WoodGreen is an equal opportunity employer. We are committed to providing an inclusive and barrier-free selection process and work environment. If contacted in relation to an employment opportunity, please advise our HR representative at [hrjobs@woodgreen.org](mailto:hrjobs@woodgreen.org) of the accommodation measures required. Information received relating to accommodation will be addressed confidentially.***