



WoodGreen Community Services *Job Posting* **SOCIAL WORKER**

Our Vision:

A Toronto where everyone has the opportunity to thrive

Employment Type:	Full-Time, Bargaining Unit
Work Hours:	35 hours/week
Salary:	G7 - \$47,517
Application Deadline:	November 26, 2017 by 11:59 pm

Who We Are

A United Way Anchor Agency, WoodGreen combines significant scale and a proven track record with an entrepreneurial mindset, continuously seeking and developing innovative solutions to critical social needs.

Now in our 80th year, we are one of the largest social service agencies in Toronto, serving 37,000 people each year. We're a group of diverse individuals who value respect, excellence, compassion, integrity, and team work.

Visit www.woodgreen.org to learn more about who we are and what we do.

Position Overview – Streets to Homes, Community Care

The Social Worker is responsible for the support of tenants living within WoodGreen's housing program at 841 Queen Street East – a partnership with the City of Toronto Streets to Homes program. This position aims to help previously street involved people and those living on low incomes connect to appropriate resources and prevent evictions whenever possible.

What You Will Do

- Develop good relationships, ensuring regular communication with all tenants in the building.
- Plan, develop, implement, and evaluate programming including organize, lead or facilitate groups and activities in response to tenants' needs which will promote life skills, independent living and socialization.
- Engage tenants in development of programming and support ongoing tenant input.
- Promote participation in recreational, psychosocial and/or clinical programming.
- Enhance programming capacity through targeted outreach and engagement with external/community providers to increase on-site programming and/or supports.
- Develop and expand peer support programs to support independence, skill building and leadership development on site.
- Provide case management services, including but not limited to assessment, personal goal setting, short-term and long-term planning, clinical/supportive counselling, instrumental/practical assistance, follow-up supports, crisis intervention, care/service co-ordination, case conferencing and referrals as required.
- Undertake the role of Lead Care Coordinator (LCC), and actively participate in the Coordinated Care Planning process for organizing and managing ongoing communication in the care team as required.
- Advocate on behalf of clients as required.
- Link clients to various community resources including Community Agency Notification (CAN), and facilitate appropriate referrals to other community support services as required.
- Work with housing staff and tenants on strategies that support tenants' to maintain their housing, transition plans to support move-ins and move-outs as required.

- Support Housing Manager and/or Building Services with coordination of pest control for the building.
- Ensure targets set with Streets to Homes are met, monitor the housing challenges and ability of each resident to adhere to the policies and protocols of Streets to Home and develop a team strategy for intervention when problems occur in accordance with housing first and eviction prevention principles.
- Mentor, train and support placement students and volunteers as required.

What You Bring to the Team

- Bachelor of Social Work (BSW) or equivalent Bachelor's degree (health related) at minimum.
- Registration with the Ontario College of Social Workers and Social Service Workers (OCSWSSW) or an equivalent regulatory body is required.
- Two (2) years related experience in case management, supportive counselling, conflict mediation, client engagement and/or community development.

What Will Set You Apart

- Demonstrated experience working with individuals with mental health, substance use/addiction issues, physical health issues and/or street-involved/homeless.
- Demonstrated experience using a recovery and harm reduction approach.
- Demonstrated experience developing programming/organizing, leading or facilitating groups or activities.
- Demonstrated experience with crisis intervention, de-escalation and/or conflict mediation.
- Proven ability in case management and supportive counselling.
- Effective oral and written communication skills
- Strong interpersonal and conflict resolution skills to work collaboratively with all service providers and stakeholders.
- Demonstrated information and referral skills and ability to effectively link client to supportive services.
- Excellent organizational and time management skills.
- Excellent documentation and evaluation skills.
- Self-directed and independent, but also proven experience in working effectively as a team member in collaboration with other community professionals.
- Ability to exercise good judgment and flexibility.
- Ability to work from a client-centred approach.
- Knowledge of issues affecting older adults and geriatric populations.
- Comprehensive understanding and knowledge of the health sector and related services.
- Excellent knowledge of community resources.
- Applied computer skills (MS word, excel, Internet).
- Experience with Pirouette database is an asset.
- Second language is considered an asset.

Why You'll Want to Work With Us

At WoodGreen you will be part of an amazing team that does amazing things for our community.

We offer:

- ✓ Competitive salary and excellent benefits packages for PSW, contract and full-time employees
- ✓ Ongoing training and opportunities for career advancement within the organization
- ✓ Formal staff recognition and appreciation programs
- ✓ Access to group discount programs and purchases

To Apply

Submit your resume and cover letter, **quoting the position title in the subject line**, as follows:

WoodGreen employees ONLY to:	hrjobs@woodgreen.org
External applicants to:	careers@woodgreen.org

WoodGreen is an equal opportunity employer. We are committed to providing an inclusive and barrier-free selection process and work environment. If contacted in relation to an employment opportunity, please advise our HR representative at hrjobs@woodgreen.org of the accommodation measures required. Information received relating to accommodation will be addressed confidentially.