



WoodGreen Community Services Job Posting

WoodGreen Community Services is one of the largest social service agencies in Toronto. A founding United Way of Toronto member agency, WoodGreen has grown to span 36 locations and serves 37,000 people each year. Now in our 80th year, WoodGreen helps people find safe, affordable housing, seniors live independently, internationally-trained professionals enter the job market, parents access childcare, children and youth access after-school programs, newcomers settle in to Canadian life, homeless and marginalized people get off the streets and youth find meaningful employment and training. Visit www.woodgreen.org for more information.

Internal Candidates only may apply:	June 30 – July 5, 2017
Job Posting Application Deadline	July 19, 2017 at 5:00PM
Job Title:	Social Worker (Older adults & seniors)
Program & Unit:	Community Care Unit
Work Week:	35 hours
Salary Grid Level:	G7 - \$47,517/year (current employees at G8 will remain at their current salary)
Employment Category:	Bargaining Unit – Full-time

Program Overview & Position Summary:

The Social Worker – Older Adults and Seniors is responsible for assessing clients' issues (including using the InterRAI Community Health Assessment), responding to client needs, de-escalating crisis, providing case management and supportive counselling on site to Cluster 134 and 234 tenants (and to other tenants living at 1070 Queen Street East if/when capacity allows), and developing/running programming opportunities to enhance quality of life and independent living skills. This position is accountable to Senior Manager, Seniors Mental Health & Addictions, and supports WoodGreen's mission to deliver services that enhance self-sufficiency, promote well-being and reduce poverty through innovative solutions to critical social needs.

The role includes making referrals to appropriate resources, and collaborating with health care providers, and other resources in the community, The incumbent is also responsible for linking with other service providers and staff to work collaboratively in the coordination of services, for example, linking with PSWs around Activities of Daily Living supports for clients, linking with housing workers to develop strategies for eviction prevention, linking with other site staff around mediating disputes in innovative ways, and using collaborative approaches to promote wellness within the community living at 1070 Queen Street East. This position furthermore works to ensure there is a comprehensive and integrated approach to developing positive neighbour and community relationships within the building and among community stakeholders through proactive engagement activities such as outreach, education, group programming, peer program development/implementation. The incumbent will likewise work from an inclusive, respectful, collaborative, recovery-focused, and harm reduction approach.

Main Responsibilities:

- Planning, development, implementation, and evaluation of programming for residents which will promote lifeskills, independent living and socialization.
- Provide assessment, practical case support and case management, supportive counselling, and formulation of goals/a service plan, with ongoing monitoring and evaluation for program clients.
- Maintain a client caseload as assigned by program manager.
- Implement a coordinated approach to community programming and community issues.
- Complete Inter RAI Community Health Assessments on a regular basis.
- Lead or support Coordinated Care Plans for any new clients or existing clients who do not yet have them.
- Accompany clients to appointments in the community as needed.
- Link clients with internal resources, program and services within Community Care and WoodGreen as well as with external resources and programs.
- Ensure the organization's policies and procedures are carried out.
- Ensure excellent communication with other staff who work on site, including PSWs, housing workers, ALS Supervisors and other partners in the community.
- Ensure case conferences occur on a regular basis for clients' living within the clusters. Jointly coordinate groups/tenant meetings regarding house rules for the clusters.

- Coordinate pest control for the building along with the Manager of Building Services.
- Promote awareness of and participation of tenants in community events and activities located in their neighborhood.
- Oversee current peer programs that have been developed to support independence, skill building and leadership development on site.
- Work with housing staff around transition plans to support move-ins and move-outs to tenants as required.

Required Education and Registration:

- BSW or related undergraduate degree/college diploma (gerontology specialization is an asset)
- Registration with the Ontario College of Social Workers and Social Service Workers (or related regulatory body).

Preferred Qualifications:

- Requires two (2) years related experience in case management, supportive counselling, conflict mediation, client engagement and/or community development, and demonstrated experience working with older adults and seniors.
- Demonstrated experience working with older adults and seniors.
- Demonstrated experience supporting individuals with mental health and substance use issues from a recovery and harm reduction approach.
- Proven ability in case management and supportive counselling.
- Strong assessment and case management skills.
- Effective oral and written communication skills
- Strong interpersonal and conflict resolution skills to work collaboratively with all service providers and stakeholders.
- Demonstrated information and referral skills and ability to effectively link client to supportive services.
- Excellent organizational and time management skills.
- Excellent documentation and evaluation skills.
- Second language of Cantonese/Mandarin (written and oral) is an asset.
- Demonstrated experience with program development/leading of groups.

To Apply:

Please submit your resume and cover letter, **quoting the position title in the subject line** as follows:

WoodGreen employees ONLY – apply to hrjobs@woodgreen.org. Please note that external applications sent to this e-mail will not be forwarded and will be deleted.

All other applicants – apply to ccjobs@woodgreen.org Attn: Rochelle McAlister, Community Care

We are an equal opportunity employer. We welcome applications from diverse individuals who self-identify on the basis of any of the protected grounds under the *Human Rights Code*. We are committed to integration and maintaining the independence of individuals and removing barriers to accessibility in the workplace. We are committed to full compliance with the *Human Rights Code*, the *Accessibility For Ontarians With Disabilities Act*, the *Pay Equity Act*, the *Occupational Health and Safety Act*, and all other applicable legislation.

WoodGreen is also committed to developing inclusive, barrier-free selection processes and work environments. If contacted in relation to an employment opportunity, please advise our HR representative at hrjobs@woodgreen.org of the accommodation measures if required which would enable you to be interviewed in a fair and equitable manner. Information received relating to accommodation measures will be addressed confidentially.