



# WoodGreen Community Services Job Posting

WoodGreen Community Services is one of the largest social service agencies in Toronto. A founding United Way of Toronto member agency, WoodGreen has grown to span 36 locations and serves 37,000 people each year. Now in our 80<sup>th</sup> year, WoodGreen helps people find safe, affordable housing, seniors live independently, internationally-trained professionals enter the job market, parents access childcare, children and youth access after-school programs, newcomers settle in to Canadian life, homeless and marginalized people get off the streets and youth find meaningful employment and training. Visit [www.woodgreen.org](http://www.woodgreen.org) for more information.

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<b>Internal Candidates only may apply:</b>	July 17-19, 2017
<b>Job Posting Application Deadline</b>	July 28, 2017 at 5:00PM
<b>Job Title:</b>	Social Worker
<b>Program &amp; Unit:</b>	Social Work, Community Care
<b>Work Week:</b>	35 hours
<b>Salary Grid Level:</b>	G8 - \$48,486/year (current employees at G8 will remain at their current salary)
<b>Employment Category:</b>	Bargaining Unit – Contract (ending September 30, 2018)

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### Program Overview & Position Summary:

This position works on behalf of WoodGreen Community Services. The incumbent of the position is a member of the Social Work team and report to the Senior Manager: Counseling, Case Management and Support Services. The Social Work team provides psycho-social assessments; time limited/goal oriented intensive case management; counselling; and education support to older adults and seniors living with geriatric, mental health, addictions, and cognitive issues such as dementia. The Social Worker is further responsible for caregiver intervention and support, community outreach, and group facilitation (e.g. caregiver and bereavement groups).

The position is responsible for working in a team to provide psycho-social assessment, service coordination, supportive counselling, making referrals to various resources, community outreach and education support such as facilitating therapeutic support groups. In addition, the Social Work team will collaborate with agency partners, health care providers, and other resource people in the community to support to older adults, seniors and/or family/caregivers, in enabling individuals who are vulnerable, at risk and marginalized to live safely and independently in the community.

The position is expected to carry out the services in accordance to WoodGreen policies and procedures, Ministry of Health and Long-term Care and health related authorities, and all relevant legislation.

The philosophy of this work is in keeping with WoodGreen's commitment to community development, anti-discrimination, and promoting wellness and self-sufficiency.

### Main Responsibilities:

- Undertake psychosocial assessments.
- Develop and implement service plan with clients/caregivers.
- Provide service/care co-ordination, system navigation, short-term and long-term planning and follow-up support.
- Work closely with primary care to support positive health and health-related outcomes.
- Ensure the coordination of services and a "continuum of care"; participate in case conferences and clinical meetings in order to ensure the coordination of services and a continuum of care.
- Provide crisis intervention, practical assistance, therapeutic and/or supportive counseling to clients and/or family or caregivers as required in homes and community settings.
- Advocate on behalf of clients and/or their family or caregivers.
- Link clients and/or their family or caregivers to various community resources, and facilitate appropriate referrals to other community support services as required.
- Facilitate or lead therapeutic/support groups as required.
- Provide service that is responsive, culturally and linguistically sensitive to the individual and caregivers needs.
- Engage in ongoing outreach to ensure access to the program.

- Collaborate with community agencies to organize joint health promotion clinics/workshops, when possible.
- Provide mentorship to social workers, training and supervision to volunteers and Bachelor and/or Master degree prepared students.
- Maintain and develop contacts with other seniors' groups and community agencies, and attend external meetings as recommended by the Manager and/or Unit Director.
- Keep current about the range of services available in other agencies.
- Provide mentorship, training and/or supervision to student placements and volunteers.
- Maintain a client caseload as assigned by program manager.
- Participate in team and unit meetings regularly, and promote the healthy functioning of the team and unit.
- Participate in ongoing training and education.
- Participate in supervision sessions and annual performance appraisals with program manager.
- Responsible for collection of statistical data required for the accountability of the program.
- Maintain appropriate records and documentation in a timely manner.
- Responsible for representing the unit on internal staff committees as directed by program manager or unit director.
- Ensure the anti-racism objectives and community development principles of the organization are achieved within the program.
- Work flexible hours based on the needs of the clients and/or their family or caregivers.
- Perform other duties as assigned by program manager.

#### **Required Education and Registration:**

- Bachelor of Social Work (B.S.W.) or equivalent Bachelor's degree (health related) at a minimum.
- Registration with the Ontario College of Social Workers and Social Service Workers (OCSWSSW) or its equivalent regulatory body is required

#### **Preferred Qualifications:**

- Minimum of 2 years related experience in mental health, geriatric services and/or social work. As well, demonstrated experience working with older adults and seniors required
- Demonstrated ability in supporting older adult and senior population including individuals who have significant mental health, addiction issues, history of trauma, violence/abuse, dementia, cognitive impairments, responsive behaviours, chronic physical health issues, etc.
- Demonstrated ability in case management, system navigation, service planning, implementation and coordination, therapeutic or supportive counselling.
- Demonstrated ability in working effectively in a multi-disciplinary team or as a team member in collaboration with other community professionals.
- Strong assessment, clinical and intervention skills.
- Effective oral, written communication skills and documentation skills.
- Effective interpersonal, time management and organizational skills.
- Proven ability to apply and practice therapeutic approaches, Harm Reduction principles and strategies.
- Ability to be self-directed, independent, flexible and exercise good judgment.
- Ability to work from a client-centred approach.
- Proven ability to minimize barriers through service delivery for low income individuals with mental health and substance use issues.
- Knowledge of and experience with a brief therapy modality, such as Narrative, Solution-Focused, Cognitive-Behavioural Therapy, Motivational Interviewing and Trauma-Informed approaches, Gentle Persuasive Approach, PIECES, Problem Solving Technique (PST) for caregivers, etc.
- Thorough knowledge of issues affecting older adults and geriatric populations.
- Comprehensive understanding and knowledge of the mental health, addictions, health sector and social determinants of health and community resources.
- Knowledge of the Mental Health Act, Residential Tenancies Act and relevant legislation is an asset.
- Applied computer skills (MS word, excel, Internet) and ability to use client information systems.
- Ability to communicate in a second language (Greek, Spanish, Bengali, Urdu, Persian, Tagalog, Arabic, Mandarin, or Cantonese) is an asset.
- Capable of fulfilling the physical and psychological demands of the job as per the attached Position Demands Analysis. Accommodation for disabilities provided upon request.

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**To Apply:**

Please submit your resume and cover letter, **quoting the position title in the subject line** as follows:

**WoodGreen employees ONLY** – apply to [hrjobs@woodgreen.org](mailto:hrjobs@woodgreen.org). Please note that external applications sent to this e-mail will not be forwarded and will be deleted.

**All other applicants** – apply to [ccjobs@woodgreen.org](mailto:ccjobs@woodgreen.org) At: Irina Sytcheva, Community Care

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**We are an equal opportunity employer. We welcome applications from diverse individuals who self-identify on the basis of any of the protected grounds under the *Human Rights Code*. We are committed to integration and maintaining the independence of individuals and removing barriers to accessibility in the workplace. We are committed to full compliance with the *Human Rights Code*, the *Accessibility For Ontarians With Disabilities Act*, the *Pay Equity Act*, the *Occupational Health and Safety Act*, and all other applicable legislation.**

**WoodGreen is also committed to developing inclusive, barrier-free selection processes and work environments. If contacted in relation to an employment opportunity, please advise our HR representative at [hrjobs@woodgreen.org](mailto:hrjobs@woodgreen.org) of the accommodation measures if required which would enable you to be interviewed in a fair and equitable manner. Information received relating to accommodation measures will be addressed confidentially.**